



Animal &
Plant Health
Agency

Animal and Plant Health Agency
Access to Information Team
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Mr Cross
{By Email}

Our Ref: ATIC0881

11 July 2016

Dear Mr Cross

PROVISION OF REQUESTED INFORMATION

Thank you for your request for information about the zoo licensing database, which we received on 18 June 2016. Your request has been handled under the Freedom of Information Act 2000.

The information you requested and our response is detailed below:

“Please provide me with a copy of the data contained in the Zoo Licensing Database.”

APHA want to be as open as possible in answering requests. The Freedom of Information Act (FOIA) itself also requires us to help people obtain the information they are looking for. Your request covers a substantial amount of information that is in a proprietary (non-usable) format. Converting it to an open standards (re-usable) format would involve a significant cost and diversion of resources from APHA's other work.

Section 12(1) of the FOIA allows us to refuse a request for information if we estimate that the cost of complying with the request would exceed the appropriate limit, which currently stands at £600.

On the basis of our estimates, we consider that the cost would exceed this limit and, as such, we are refusing your request.

However, if you were to make a new request for a narrower category of information, it may be that we could comply with that request within the appropriate limit, although I cannot guarantee that this will be the case.

The best way we can help you is to ask you to consider narrowing down your request to focus more clearly on the precise information you are seeking, for example number of zoo's. Please note that information like the names, addresses and contact details for

zoo inspectors on this database would be withheld under Section 40(2) of the FOIA, which refers to other people's personal information.

If you are interested in the licensing of a particular zoo then the local authority decides this and you may wish to contact them in addition, or instead.

Please note that if you modify your request, we will handle it as a new request and so the 20-working-day deadline for responding to requests would then commence from the date that we receive the modified request.

I attach an annex giving contact details should you be unhappy with the service you have received.

Yours sincerely

ACCESS TO INFORMATION TEAM

Email: enquiries@apha.gsi.gov.uk

Annex

Copyright

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Complaints

If you are unhappy with the result of your request for information you may request an internal review within 40 working days of the date of this letter.

If you wish to request an internal review, please contact: The Access to Information Team at enquiries@apha.gsi.gov.uk or at the postal address at the top of this letter, who will arrange for an internal review of your case.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted APHA's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF