

To: Robert Rymer

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk)

Our Ref: FOI 4558

14 October 2013

Dear Mr Rymer

Thank you for your Freedom of Information request which was received on 24 September 2013. In that request, you asked:

*“...could you please provide me with the following information. the tool or guides/rules given to work Programme providers to make people who are on the work programme sign up to universal job match. why have work programme providers not got the same universal job match tool/guides/rules as jcp? to make people sign up to universal job match?”*

Work Programme providers have the flexibility to innovate and design all of their support based on individual and local need. We do not dictate to providers the use of Universal Jobmatch as they may choose to invest in and offer their own jobsearch facilities to participants.

However, as Universal Jobmatch is a publicly available service, it can be used by anyone regardless of whether they are a Jobcentre user or Work Programme participant. A jobseeker who uses both Universal Jobmatch and their provider's service may have better exposure to vacancies and so improve their chances of finding work.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)