



10 June 2016

Headquarters
Springhill 2
Wakefield 41 Business Park
Brindley Way
WAKEFIELD
WF2 0XQ

David Roberts
request-335356-8797ab1d@whatdotheyknow.com

Tel: 0845 124 1241
Fax: 01924 584095
www.yas.nhs.uk

Ref: 2016-137

Dear Mr Roberts

Freedom of Information Act 2000 – Request for Information

Thank you for your request received by Yorkshire Ambulance Service NHS Trust (YAS) on 18 May 2016. Please find our responses below.

Your request

1. Considering your rota pattern for frontline emergency staff (those who are responsible for responding to 999 calls, for example paramedics, technicians, ECAs etc.), what was the total number of pre-planned working hours for April 2016 in your Trust?
2. How many pre-planned standard working hours were actually covered by frontline emergency staff in April 2016?
3. How many pre-planned standard working hours were covered by frontline emergency staff on voluntary overtime (ie. pre-booked an overtime shift) in April 2016?
4. How many pre-planned standard working hours were covered by private ambulance service staff in April 2016?
5. How many additional hours were covered by frontline emergency staff on enforced overtime (ie. end of shift overtime) in April 2016?
6. How many instances occurred where frontline staff (as individuals) did not receive a rest break during their shift in April 2016?
7. How many instances occurred where frontline staff (as individuals) did receive a rest break during a shift but it was not compliant with the definition of a rest break (as defined in the European Working Time Directive) in April 2016?

Trust response

We can confirm that we hold the data requested.

1. In April 2016 there were 276,221 pre-planned working hours for responding to 999 calls.
2. In April 2016 there were 273,883 pre-planned working hours covered by frontline emergency staff.
3. In April 2016 there were 33,681 pre-planned working hours which were covered by voluntary overtime.
4. In April 2016 there were 12,960 pre-planned working hours that were covered by private ambulances.

5. In April 2016 there were 7,600 hours in end of shift overtime.
6. Please refer to the table below.
7. Please refer to the table below.

Meal Breaks April 2016			
Planned	Missed	Prematurely ended	Started after window
23,327	2,034	74	8,102

If you have any queries about the information we have provided then please contact the FOI team via email: foi@yas.nhs.uk Please remember to quote the reference number above in any future communications.

We hope this response meets your requirements but if you are unhappy with the way your request for information has been handled. You can request an internal review by contacting the Yorkshire Ambulance Service FOI team: email: foi@yas.nhs.uk; postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park, Wakefield, WF2 0XQ

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner. More information about how to appeal is available on the Information Commissioner's website at www.ico.org.uk/concerns/getting/

There is no charge for making an appeal.

Response issued by:

YAS Executive Office

