

## Learning Development Courses Delivery Method

Course Name	Type
COSHH	Asynchronous_ Mobile Learning
Managing talent & Performance	Asynchronous_ Mobile Learning
Appraisal Skills	Asynchronous_ Mobile Learning
Creating Positive Outcomes	Asynchronous_ Mobile Learning
Creative Thinking (Encore Learning)	Asynchronous_ Mobile Learning
Embracing Change (Encore Learning)	Asynchronous_ Mobile Learning
Making the Most of Agile and Flexible Working (Encore Learning)	Asynchronous_ Mobile Learning
Managing an Agile and Flexible Workforce (Encore Learning)	Asynchronous_ Mobile Learning
Organising Work and Time (Encore Learning)	Asynchronous_ Mobile Learning
Personal Impact and Influence (Encore Learning )	Asynchronous_ Mobile Learning
Understanding People and Conflict (Encore Learning)	Asynchronous_ Mobile Learning
Dry January	Asynchronous_ Mobile Learning
Stop-tober	Asynchronous_ Mobile Learning
Oracle eBusiness Managing Sickness - recording and reporting	Synchronous_ Blended
CFRMIS Web	Synchronous_ Blended
Writing Risk Assessments	Synchronous_ Blended
Microsoft SharePoint 2010	Synchronous_ Blended
Infection Prevention and Control - Awareness	Synchronous_ Blended
Medication (Control and Administration) BTEC Level 3	Synchronous_ Blended
Performance Appraisal	Synchronous_ Blended
ILM L2 Team Leader	Synchronous_ Blended
Elected Member Training - Iexpenses	Synchronous_ Blended
Elected Member Training - Using your Windows Phone	Synchronous_ Blended
Elected Member Training - Using your Laptop	Synchronous_ Blended
First Aid Home Page	Synchronous_ Blended
Upcoming Webinars	Synchronous_ Blended
Archived Webinars	Synchronous_ Blended
Embedded Safety Videos	Synchronous_ Blended
CDOL/COLF Community Page	Synchronous_ Blended
Resistance to Change & Resilience	Synchronous_ Blended
Investigating Officer Training	Synchronous_ Blended
Nominated Officer Training	Synchronous_ Blended
Local Government Futures - Local Governemnt Finance	Synchronous_ Blended
Retain More with Encore	Synchronous_ Blended
NCC Performance Appraisal	Synchronous_ Blended
Creating SmartArt	Synchronous_ Blended
Virtual Classroom Taster Session	Synchronous_ Blended
Excel Formulas Fundamentals	Synchronous_ Blended
Health Advocates Update	Synchronous_ Blended
The Safe Use of Ladders	Synchronous_ Blended
Noise Induced Hearing Loss	Synchronous_ Blended
PPE - An Introduction	Synchronous_ Blended

## Learning Development Courses Delivery Method

Course Name	Type
Confined Spaces	Synchronous_ Blended
Drugs and Alcohol at Work	Synchronous_ Blended
Ergonomics	Synchronous_ Blended
Safe Manual Handling	Synchronous_ Blended
Risk Assessment	Synchronous_ Blended
Gas and Cylinder Safety	Synchronous_ Blended
New Ways of Working	Synchronous_ Blended
Infection, Prevention & Control Awareness 2015/16	Synchronous_ Blended
Winter Maintenance	Synchronous_ Classroom / Face-to-Face
Evac Chair Training (Face to Face)	Synchronous_ Classroom / Face-to-Face
Personal Safety/Dealing with Difficult Situations (Classroom)	Synchronous_ Classroom / Face-to-Face
Physical Abuse (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Neglect (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Emotional Abuse (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Sexual Abuse (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Child Sexual Exploitation (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Assessment and Management of Offenders - Including MAPPA (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
E-Safety (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Self Harm (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Impact of Parental Mental Health on Parenting	Synchronous_ Classroom / Face-to-Face
Impact of Domestic Abuse (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Safeguarding Disabled Children (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Communicating with Disabled Children and Young People (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Introduction to Attachment (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Observation of Parent/Infant Interaction (Groups 3&4)	Synchronous_ Classroom / Face-to-Face
Observing Parents and Pre-School Children (Groups 3-4)	Synchronous_ Classroom / Face-to-Face
Working with the Impact of Early Adversity (Group 4)	Synchronous_ Classroom / Face-to-Face
Undertaking Section 47 Enquiries (Group 4)	Synchronous_ Classroom / Face-to-Face
Decision-Making in Child Protection (Group 3-5)	Synchronous_ Classroom / Face-to-Face
Signs of Safety - 2 Hr Briefing (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Signs of Safety - 2 Day Course	Synchronous_ Classroom / Face-to-Face
Working with Resistant and Unco-operative Families (Group 3-5, Group 6 & Group 8)	Synchronous_ Classroom / Face-to-Face
Training for Trainers in Safeguarding Children (Group 5)	Synchronous_ Classroom / Face-to-Face
Safeguarding Quality Assurance Trainer Development Forum (Group 5)	Synchronous_ Classroom / Face-to-Face
Designated Person for Child Protection in the VCS (Group 5)	Synchronous_ Classroom / Face-to-Face
Stress Awareness for Managers (Face to Face)	Synchronous_ Classroom / Face-to-Face
Corporate Manslaughter and Senior Manager Duties (Classroom)	Synchronous_ Classroom / Face-to-Face
Report Writing (Classroom)	Synchronous_ Classroom / Face-to-Face
Emergency First Aid at Work (Classroom)	Synchronous_ Classroom / Face-to-Face
First Aid at Work - Three day course (Classroom)	Synchronous_ Classroom / Face-to-Face
First Aid at Work Refresher - Two day course (Classroom)	Synchronous_ Classroom / Face-to-Face
Political Awareness for Officers (Classroom)	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
Crisis & Aggression, Limitation & Management (CALM)	Synchronous_ Classroom / Face-to-Face
Life History Work (Residential)	Synchronous_ Classroom / Face-to-Face
Introduction to Domestic Abuse (Residential)	Synchronous_ Classroom / Face-to-Face
Bullying Awareness (Residential)	Synchronous_ Classroom / Face-to-Face
Leaving Care Issues (Residential)	Synchronous_ Classroom / Face-to-Face
Equality & Diversity (Residential)	Synchronous_ Classroom / Face-to-Face
Attachment Specialist for Residential Staff (Residential)	Synchronous_ Classroom / Face-to-Face
Medication (Residential)	Synchronous_ Classroom / Face-to-Face
Recording Information (Residential)	Synchronous_ Classroom / Face-to-Face
Resilience (Residential)	Synchronous_ Classroom / Face-to-Face
Safeguarding Children (Residential)	Synchronous_ Classroom / Face-to-Face
Ease The Load (Classroom)	Synchronous_ Classroom / Face-to-Face
Restorative Justice	Synchronous_ Classroom / Face-to-Face
Web Editor Training	Synchronous_ Classroom / Face-to-Face
Deaf Equality (Deafeating Barriers - Classroom)	Synchronous_ Classroom / Face-to-Face
Equality & Diversity (Deafeating Barriers - Classroom)	Synchronous_ Classroom / Face-to-Face
Pre-Retirement/Early Leavers	Synchronous_ Classroom / Face-to-Face
LEAN - 8 Wastes & Intro to Process Mapping (Face to Face)	Synchronous_ Classroom / Face-to-Face
Econ - Quick Change Body	Synchronous_ Classroom / Face-to-Face
Managing Conflict (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Minute Taking & Writing (Classroom)	Synchronous_ Classroom / Face-to-Face
Transformational Leadership (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
An Introduction to the 6 Thinking Hats (Face to Face)	Synchronous_ Classroom / Face-to-Face
Understanding Emotional Intelligence and How You Can Use It (Classroom)	Synchronous_ Classroom / Face-to-Face
Language & Behaviour (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Coping with Stress (PSA-Classroom)	Synchronous_ Classroom / Face-to-Face
DSE Advisers	Synchronous_ Classroom / Face-to-Face
Delivering the Edge in Customer Care (Masterclass - Face to Face)	Synchronous_ Classroom / Face-to-Face
Level 3/4 Preparing to Teach in the Lifelong Learning Sector (6302) (Classroom)	Synchronous_ Classroom / Face-to-Face
Deaf and Disability (Deafeating Barriers - Classroom)	Synchronous_ Classroom / Face-to-Face
Understanding Health Improvement (Classroom)	Synchronous_ Classroom / Face-to-Face
Communication Skills (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Understanding Health Inequalities (Classroom)	Synchronous_ Classroom / Face-to-Face
Voice Training (Classroom)	Synchronous_ Classroom / Face-to-Face
Managing Working Relationships Effectively (Face to Face)	Synchronous_ Classroom / Face-to-Face
Developing Resilient Managers (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Appraisal Skills (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Handling Challenging Appraisal Situations (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Time Management (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Project Management (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Health and Safety for Managers (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Just For a Change (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
Equality and Diversity (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Culture and Religion in the Workplace (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Coaching for Performance (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
MHCO Stress Awareness	Synchronous_ Classroom / Face-to-Face
Assessment and Treatment of Incontinence for Qualified Staff	Synchronous_ Classroom / Face-to-Face
ASC Template - Accordion Style	Synchronous_ Classroom / Face-to-Face
Best Interests Decisions (Mental Capacity Act 2005)	Synchronous_ Classroom / Face-to-Face
Bowel Management	Synchronous_ Classroom / Face-to-Face
Continence Promotion Unqualified Health Care Assistants	Synchronous_ Classroom / Face-to-Face
Cardio Pulmonary Resuscitation (CPR) and Anaphylaxis - Face to Face	Synchronous_ Classroom / Face-to-Face
Mental Capacity Act (MCA) 2005 Awareness	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Awareness and Alerting (Level 1) - Face to Face	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Joint Working and Criminal Investigations (Level 4) - Face to Face	Synchronous_ Classroom / Face-to-Face
Stress Workshop : CBT Awareness - Face to Face	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI L1 Care Managers/Social Workers - Face to Face	Synchronous_ Classroom / Face-to-Face
End of Life NCFE Level 3	Synchronous_ Classroom / Face-to-Face
First Aid Emergency - Face to Face	Synchronous_ Classroom / Face-to-Face
Health & Social Care Diploma Level 2 - Face to Face	Synchronous_ Classroom / Face-to-Face
Fire Warden - Face to Face	Synchronous_ Classroom / Face-to-Face
Health & Safety in Health & Social Care (with hand hygiene component) CIEH Level 2 - Face to Face	Synchronous_ Classroom / Face-to-Face
Illegal Money Lending - Awareness & Effects	Synchronous_ Classroom / Face-to-Face
Lessons Learnt - Workshops for Practitioners following Serious Case Reviews	Synchronous_ Classroom / Face-to-Face
Mental Capacity Act (MCA) 2005 Train the Trainer - Face to Face <b>**COMING SOON**</b>	Synchronous_ Classroom / Face-to-Face
Nutrition and Health Awareness - Face to Face	Synchronous_ Classroom / Face-to-Face
Working Confidently for Frontline Practitioners - Face to Face	Synchronous_ Classroom / Face-to-Face
Moving and Handling (People)	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Awareness and Alerting - Train the Trainer - Face to Face	Synchronous_ Classroom / Face-to-Face
Workshop to Raise Awareness of Prevent (WRAP)	Synchronous_ Classroom / Face-to-Face
Deprivation of Liberty Safeguards (DoLS) Awareness for Mental Health Social Workers	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Referral and Decision Making Multi Agency Training (Level 2) - Face to Face	Synchronous_ Classroom / Face-to-Face
Verification of Death	Synchronous_ Classroom / Face-to-Face
Deprivation of Liberty Safeguards (DoLS) Awareness for NCC Provider Staff	Synchronous_ Classroom / Face-to-Face
Suicide Awareness - Face to Face	Synchronous_ Classroom / Face-to-Face
Working Confidently for Front Line Managers - Face to Face	Synchronous_ Classroom / Face-to-Face
Appropriate Adult Course - Face to Face	Synchronous_ Classroom / Face-to-Face
Inspirational Leadership (Masterclass - Face to Face)	Synchronous_ Classroom / Face-to-Face
Building Personal Confidence (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Professional Personal Assistant (PA) and Administration Skills (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Ease the Load (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Marketing and Revenue Generation Workshops (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults - Alerter Training (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Steroid Awareness (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face

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Course Name	Type
Methamphetamine Awareness (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Level 1 Drug & Alcohol Awareness (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Harm Reduction & Hepatitis (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Managing Performance and Smarter Working (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
PSA Course Template	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI L1 Residential & Day Care Services - Face to Face	Synchronous_ Classroom / Face-to-Face
Preventing Child Sexual Abuse - Making it Everybody's Business	Synchronous_ Classroom / Face-to-Face
Fire Risk Assessment - Face to Face	Synchronous_ Classroom / Face-to-Face
3 Day First Aid At Work - Face to Face	Synchronous_ Classroom / Face-to-Face
Duty to Refer	Synchronous_ Classroom / Face-to-Face
Elected member expenses	Synchronous_ Classroom / Face-to-Face
Non Domestic Rates Transitional Arrangements Training	Synchronous_ Classroom / Face-to-Face
Leadership, happiness... and a bit of magic! (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
RIPA Training (Face to Face)	Synchronous_ Classroom / Face-to-Face
NEREO Chairing Skills for Elected Members	Synchronous_ Classroom / Face-to-Face
Speed Writing (Classroom)	Synchronous_ Classroom / Face-to-Face
Minute's Made Easy (Classroom)	Synchronous_ Classroom / Face-to-Face
Moving and Handling People Update 2014/15 - Face to Face	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI L2 Residential & Day Services - Face to Face	Synchronous_ Classroom / Face-to-Face
Commercial Awareness (Classroom)	Synchronous_ Classroom / Face-to-Face
Creating Positive Outcomes (Classroom)	Synchronous_ Classroom / Face-to-Face
Creative Thinking (Classroom)	Synchronous_ Classroom / Face-to-Face
Organising Work and Time (Classroom)	Synchronous_ Classroom / Face-to-Face
Making Meetings Work (Classroom)	Synchronous_ Classroom / Face-to-Face
LGV	Synchronous_ Classroom / Face-to-Face
Managing People in Projects (Classroom)	Synchronous_ Classroom / Face-to-Face
ArcMap V10 GIS Introduction Course	Synchronous_ Classroom / Face-to-Face
Respond to Change (Classroom)	Synchronous_ Classroom / Face-to-Face
Setting SMART Objectives (Classroom)	Synchronous_ Classroom / Face-to-Face
Medication Update/Awarenes - Face to Face	Synchronous_ Classroom / Face-to-Face
Appraisal Skills (Classroom) (QA)	Synchronous_ Classroom / Face-to-Face
Coaching for Results (Classroom)	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Decision Making & Accountability Team Manager/Operational Manager Annual Refresher Session (Level 5) - Face to Face	Synchronous_ Classroom / Face-to-Face
Vaisala Training	Synchronous_ Classroom / Face-to-Face
Personal Impact & Influence (Classroom)	Synchronous_ Classroom / Face-to-Face
Reflective Practice Workshop for Social Workers	Synchronous_ Classroom / Face-to-Face
Dementia NCFE Level 2 Certificate	Synchronous_ Classroom / Face-to-Face
Problem Solving Tools for Teams (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Writing for Clarity (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Abrasive Wheels/Bench Grinders	Synchronous_ Classroom / Face-to-Face
Care Planning	Synchronous_ Classroom / Face-to-Face
Equality Impact Assessment (Classroom)	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
Unlocking Your Potential - The Self Aware Manager (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Writing for Persuasion (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Managing Team Communication (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Promoting Oral Health	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (DOL/MCA/MHA) - Face to Face	Synchronous_ Classroom / Face-to-Face
Epilepsy	Synchronous_ Classroom / Face-to-Face
Building Corporate and Personal Resilience to Improve Wellbeing and Performance (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Building the Wellbeing Agenda into Strategic Thinking (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Contingency Planning	Synchronous_ Classroom / Face-to-Face
Driving Goods Vehicles NVQ 2	Synchronous_ Classroom / Face-to-Face
Deaf Equality (Deafeating Barriers - Members)	Synchronous_ Classroom / Face-to-Face
Dealing with Difficult Situations (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
How Do You Behave in Conflict Situations? (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Child Protection Awareness Briefing	Synchronous_ Classroom / Face-to-Face
A Taster of Mindfulness for Social Workers	Synchronous_ Classroom / Face-to-Face
The Impact of Corporate Structures & Corporate Governance on HR	Synchronous_ Classroom / Face-to-Face
A Practical Approach to TUPE	Synchronous_ Classroom / Face-to-Face
Do I Take Sugar (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Finance for Non-Financial Managers (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Hate Crime - Awareness for Practitioners Face to Face	Synchronous_ Classroom / Face-to-Face
Excel 2010 Advanced Modules	Synchronous_ Classroom / Face-to-Face
Excel 2010 Advanced Pivot Tables/Charts	Synchronous_ Classroom / Face-to-Face
Excel 2010 Advanced Creating Data	Synchronous_ Classroom / Face-to-Face
Excel 2010 Advanced Formulas/Functions	Synchronous_ Classroom / Face-to-Face
Schmidt KLV Plough & PS5 Panel	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (General Social Work) - Face to Face	Synchronous_ Classroom / Face-to-Face
Performance Management (Face to Face)	Synchronous_ Classroom / Face-to-Face
Abrasive Wheels/Angle Grinders	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Legal Core Day) - Face to Face	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Legal Update Workshop 1) - Face to Face	Synchronous_ Classroom / Face-to-Face
Best Interest Assessors Refresher Training Core Day	Synchronous_ Classroom / Face-to-Face
Values and Attitudes - Face to Face	Synchronous_ Classroom / Face-to-Face
Microsoft Word 2010 Mail Merge	Synchronous_ Classroom / Face-to-Face
Autism Awareness	Synchronous_ Classroom / Face-to-Face
Deaf Awareness	Synchronous_ Classroom / Face-to-Face
Coaching Level 3 Certificate - Awarded by Institute of Leadership and Management (ILM) - Face to Face	Synchronous_ Classroom / Face-to-Face
Multi-Agency Risk Assessment Conference (MARAC)	Synchronous_ Classroom / Face-to-Face
Reducing Restrictions and the Deprivation of Liberty Safeguards	Synchronous_ Classroom / Face-to-Face
Catheter Care - Qualified Staff	Synchronous_ Classroom / Face-to-Face
LDU Community Online - Managers Sessions only - Demo - Face to Face	Synchronous_ Classroom / Face-to-Face
Dementia Awareness	Synchronous_ Classroom / Face-to-Face
PA1	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
PA6	Synchronous_ Classroom / Face-to-Face
Minute Taking Course - Face to Face	Synchronous_ Classroom / Face-to-Face
Lone Working - Face to Face	Synchronous_ Classroom / Face-to-Face
Fire Safety Awareness - Face to Face 2014/15	Synchronous_ Classroom / Face-to-Face
Performance Management (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Top Up Your Trainers Toolbox (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Competencies, STSS Train the Trainer	Synchronous_ Classroom / Face-to-Face
Sexual Health Awareness	Synchronous_ Classroom / Face-to-Face
Caretaker Safeguarding Training copy 1	Synchronous_ Classroom / Face-to-Face
Education Briefing 5th June 2014	Synchronous_ Classroom / Face-to-Face
Housing Workshop 30th June 2014	Synchronous_ Classroom / Face-to-Face
Improving Access to Services for People with Mental Health Needs	Synchronous_ Classroom / Face-to-Face
Vision Awareness Training	Synchronous_ Classroom / Face-to-Face
Disability; Meeting the Requirements of the Equality Act	Synchronous_ Classroom / Face-to-Face
Improving access for visually impaired people - practical tips and techniques	Synchronous_ Classroom / Face-to-Face
Customer Service Diploma Level 3 (Classroom)	Synchronous_ Classroom / Face-to-Face
Meeting the needs of people with dementia 13th June 2014	Synchronous_ Classroom / Face-to-Face
Meeting the needs of customers who are Deaf or have a hearing loss 13th June 2014	Synchronous_ Classroom / Face-to-Face
Core Strategy Workshop 16th June 2014	Synchronous_ Classroom / Face-to-Face
How Trust Really Works (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Person Centred Approaches to Care Planning	Synchronous_ Classroom / Face-to-Face
A Waste of Time Day 1	Synchronous_ Classroom / Face-to-Face
Pool Plant Operator	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Legal Update Workshop 2) - Face to Face	Synchronous_ Classroom / Face-to-Face
NSCB Template	Synchronous_ Classroom / Face-to-Face
Multi Agency Child Protection (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Fabricated or Induced Illness (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Working with Men who Sexually Abuse (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Children who Display Sexually Harmful Behaviours (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Safeguarding Children from Extremism (Group 2-4)	Synchronous_ Classroom / Face-to-Face
Working with Offenders and their Families (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Multi-Agency Public Protection Arrangements (MAPPA) (Groups 2-4)	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Forensic) - Face to Face	Synchronous_ Classroom / Face-to-Face
Domestic Violence Awareness	Synchronous_ Classroom / Face-to-Face
Risk Awareness Workshop	Synchronous_ Classroom / Face-to-Face
Understanding People and Conflict (Classroom)	Synchronous_ Classroom / Face-to-Face
Introduction to WebEx and using Learning Together (Online)	Synchronous_ Classroom / Face-to-Face
QA Programme inc encore template	Synchronous_ Classroom / Face-to-Face
Managing an Agile and Flexible Workforce (Classroom)	Synchronous_ Classroom / Face-to-Face
Making the Most of Agile and Flexible Working (Classroom)	Synchronous_ Classroom / Face-to-Face
Managing Talent and Performance (Classroom)	Synchronous_ Classroom / Face-to-Face
Improving your IT skills	Synchronous_ Classroom / Face-to-Face

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Soft Sell: How To Build Relationships (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Master Class: Chairing Skills (Classroom)	Synchronous_ Classroom / Face-to-Face
Master Class: Senior Managers - Developing Effective Partnership Working (Classroom)	Synchronous_ Classroom / Face-to-Face
Signs of Safety Residency	Synchronous_ Classroom / Face-to-Face
Learning Disabilities Awareness	Synchronous_ Classroom / Face-to-Face
Children's Autism Awareness	Synchronous_ Classroom / Face-to-Face
Children's Recordings Skills	Synchronous_ Classroom / Face-to-Face
Core Strategy Workshop 31st October 2014 (Classroom)	Synchronous_ Classroom / Face-to-Face
Side Arm Flail	Synchronous_ Classroom / Face-to-Face
Managers Responsibilities of Drivers	Synchronous_ Classroom / Face-to-Face
ASC Test Page	Synchronous_ Classroom / Face-to-Face
Diploma in Management Level 3	Synchronous_ Classroom / Face-to-Face
Econ Driver Familiarisation	Synchronous_ Classroom / Face-to-Face
Traffic Management 12A/B	Synchronous_ Classroom / Face-to-Face
Response & Recovery Event	Synchronous_ Classroom / Face-to-Face
Care Certificate Event	Synchronous_ Classroom / Face-to-Face
Tools for Managing Talent and Performance (Classroom)	Synchronous_ Classroom / Face-to-Face
Hindsight Training for Managers of Adult and Children's Services (part of the UK Government Counter Terrorist Strategy)	Synchronous_ Classroom / Face-to-Face
Embracing Change (Classroom)	Synchronous_ Classroom / Face-to-Face
Personal Impact and Influence (Classroom)	Synchronous_ Classroom / Face-to-Face
Traffic Management 302.1	Synchronous_ Classroom / Face-to-Face
Child Death Overview Panel Workshop	Synchronous_ Classroom / Face-to-Face
Avoiding Danger from Underground Services 202	Synchronous_ Classroom / Face-to-Face
SMSTS 5 Day Site Supervisor	Synchronous_ Classroom / Face-to-Face
Deep Excavations	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Children) - Face to Face	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training (Community Management Issues) - Face to Face	Synchronous_ Classroom / Face-to-Face
ASYE Assessors' Support Session 2014/15	Synchronous_ Classroom / Face-to-Face
Basic Makaton Training	Synchronous_ Classroom / Face-to-Face
Working in the vicinity of DNO / IDNO equipment including G39	Synchronous_ Classroom / Face-to-Face
Fleet Management Compliance	Synchronous_ Classroom / Face-to-Face
Emotional Intelligence (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Influencing Others and Developing Relationships (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Compliments & Complaints Awareness - Adult Social Care	Synchronous_ Classroom / Face-to-Face
Compliments & Complaints Awareness - Children's Services	Synchronous_ Classroom / Face-to-Face
The Care Act - Workshops for Early Intervention Staff	Synchronous_ Classroom / Face-to-Face
The Care Act - Workshops for Care Management Staff	Synchronous_ Classroom / Face-to-Face
Compliments & Complaints Awareness - PVI Domiciliary Services	Synchronous_ Classroom / Face-to-Face
Compliments & Complaints Awareness - PVI Residential Services	Synchronous_ Classroom / Face-to-Face
CHC - Continuing Health Care Awareness	Synchronous_ Classroom / Face-to-Face
Reflective Supervision Programme for ASYE Assessors (ASC)	Synchronous_ Classroom / Face-to-Face
Manual Handling Objects	Synchronous_ Classroom / Face-to-Face



## Learning Development Courses Delivery Method

Course Name	Type
Care Act 2014 - Introduction, financial and safeguarding	Synchronous_ Classroom / Face-to-Face
Care Act 2014 - Assessments and support planning	Synchronous_ Classroom / Face-to-Face
A Practical Guide to Highways Claims	Synchronous_ Classroom / Face-to-Face
Local Services Managers Development	Synchronous_ Classroom / Face-to-Face
Storage & Handling of Fuel	Synchronous_ Classroom / Face-to-Face
Medical Device Training - Hoists & Slings Refresher	Synchronous_ Classroom / Face-to-Face
Critical Analysis in Assessment	Synchronous_ Classroom / Face-to-Face
Relationship Based Practice	Synchronous_ Classroom / Face-to-Face
Invoicing for Sundry Debt	Synchronous_ Classroom / Face-to-Face
Learning Lessons from Serious Case Reviews (Group 1 - 8)	Synchronous_ Classroom / Face-to-Face
Vulnerable Adolescents (Group 2 - 4)	Synchronous_ Classroom / Face-to-Face
Handling Difficult Situations (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Personal Resilience (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Pressure Ulcer Awareness E-learning	Synchronous_ Classroom / Face-to-Face
Specialist Learning Event - FGM, Forced Marriage and Honour Based Violence	Synchronous_ Classroom / Face-to-Face
Silo Mentality (PSA Masterclass - Classroom)	Synchronous_ Classroom / Face-to-Face
Mental Health First Aid	Synchronous_ Classroom / Face-to-Face
Microsoft Word 2010 Electronic Forms	Synchronous_ Classroom / Face-to-Face
Microsoft Word 2010 Working with Long Documents	Synchronous_ Classroom / Face-to-Face
The Transfer Granting and Exercising of Burial Rights	Synchronous_ Classroom / Face-to-Face
Person Centred Thinking Awareness	Synchronous_ Classroom / Face-to-Face
Care Certificate Information and Support Session - Face to Face	Synchronous_ Classroom / Face-to-Face
Care Certificate Standardisation - Face to Face	Synchronous_ Classroom / Face-to-Face
Using NEC3 ECCOption C target cost contract	Synchronous_ Classroom / Face-to-Face
Coaching & Effective Communication (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Level 3 Award in Education and Training (6502)	Synchronous_ Classroom / Face-to-Face
Risk Assessment Training	Synchronous_ Classroom / Face-to-Face
Welfare Rights Update	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults and Children for Housing Professionals	Synchronous_ Classroom / Face-to-Face
Administer Medication to Individuals and Monitor the Effects NCFE level 3	Synchronous_ Classroom / Face-to-Face
Grief, Loss and Bereavement	Synchronous_ Classroom / Face-to-Face
Hako 1250 Sweeper	Synchronous_ Classroom / Face-to-Face
Functional Skills Mathematics Level 1	Synchronous_ Classroom / Face-to-Face
Direct Payments and Personal Budgets Simplified - Face to Face	Synchronous_ Classroom / Face-to-Face
Physical Abuse (Group 2 - 4)	Synchronous_ Classroom / Face-to-Face
Multi Agency Risk Assessment Conference (MARAC) (Group 2 - 5)	Synchronous_ Classroom / Face-to-Face
Domestic Abuse (Group 1-4)	Synchronous_ Classroom / Face-to-Face
Functional Skills Literacy Level 1	Synchronous_ Classroom / Face-to-Face
Supervision Skills in Child Protection for Managers (Group 5-6)	Synchronous_ Classroom / Face-to-Face
Principles of Dementia Care NCFE Level 2 Certificate	Synchronous_ Classroom / Face-to-Face
Employee Rights & Responsibilities	Synchronous_ Classroom / Face-to-Face
SPC10e Chipper Spreader	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
NEREO Say No Mean No Assertiveness that works	Synchronous_ Classroom / Face-to-Face
Fire Safety Awareness - Face to Face 2015/16	Synchronous_ Classroom / Face-to-Face
Parkinson's Explained 2015/16	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI Train the Trainer - New Trainers - Face to Face	Synchronous_ Classroom / Face-to-Face
Hate Crime - Awareness for Practitioners - Face to Face - 2015/16	Synchronous_ Classroom / Face-to-Face
Memorial Safety Testing	Synchronous_ Classroom / Face-to-Face
Moving and Handling People Update 2015/16 - Face to Face	Synchronous_ Classroom / Face-to-Face
Reflective Practice 2015/16 Face to Face	Synchronous_ Classroom / Face-to-Face
CHANT 2015/16	Synchronous_ Classroom / Face-to-Face
Promoting Emotional Resilience in Social Work Teams (for Team Managers)	Synchronous_ Classroom / Face-to-Face
Outcome Star Training	Synchronous_ Classroom / Face-to-Face
SSSTS 2 Day Site Supervisor	Synchronous_ Classroom / Face-to-Face
First Aid Emergency - Face to Face 2015/16	Synchronous_ Classroom / Face-to-Face
Lone Working - Face to Face 2015/2016	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Awareness and Alerting (Level 1) - Face to Face 2015/16	Synchronous_ Classroom / Face-to-Face
Cardio Pulmonary Resuscitation (CPR) and Anaphylaxis 2015/16 - Face to Face	Synchronous_ Classroom / Face-to-Face
Person Centred Thinking Training	Synchronous_ Classroom / Face-to-Face
Fire Warden - Face to Face 2015/16	Synchronous_ Classroom / Face-to-Face
Health & Safety Risk Assessment E-Learning 2015/16	Synchronous_ Classroom / Face-to-Face
Continence Promotion for Qualified Staff	Synchronous_ Classroom / Face-to-Face
Introduction to Health & Safety at Work E-learning 2015/16	Synchronous_ Classroom / Face-to-Face
Introduction to Manual Handling E-learning 2015/16	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI 2015/16	Synchronous_ Classroom / Face-to-Face
Best Interest Assessors Refresher Training Core Day 2015/16	Synchronous_ Classroom / Face-to-Face
Approved Mental Health Professional Refresher Training 2015/16	Synchronous_ Classroom / Face-to-Face
ASYE Assessors' Support Session 2015/16	Synchronous_ Classroom / Face-to-Face
Safeguarding Adults Decision Making & Accountability Team Manager/Operational Manager Annual Refresher Session (Level 5) 2015/16	Synchronous_ Classroom / Face-to-Face
Moving and Handling (People) 2015/16	Synchronous_ Classroom / Face-to-Face
Best Interests Decisions (Mental Capacity Act 2005) 2015/16	Synchronous_ Classroom / Face-to-Face
Reflective Practice Workshop for Social Workers 2015/16	Synchronous_ Classroom / Face-to-Face
3 Day First Aid At Work - Face to Face 2015/16	Synchronous_ Classroom / Face-to-Face
Information Security and Governance	Synchronous_ Classroom / Face-to-Face
Equality, Diversity, Human Rights and Dignity In Care 2015/16	Synchronous_ Classroom / Face-to-Face
Highways Liability - Mock Trial	Synchronous_ Classroom / Face-to-Face
Arriva proposed commercial bus service changes	Synchronous_ Classroom / Face-to-Face
Core Strategy Update	Synchronous_ Classroom / Face-to-Face
Professional Impact and Reputation (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Non-Abusive Psychological & Physical Intervention NAPPI Level 2 Residential & Day Services	Synchronous_ Classroom / Face-to-Face
Networking Skills and How to Use Them (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Coaching Skills for Managers (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Leading and Managing Teams (PSA - Classroom)	Synchronous_ Classroom / Face-to-Face
Alzheimers Awareness	Synchronous_ Classroom / Face-to-Face

## Learning Development Courses Delivery Method

Course Name	Type
Policy Documents	Asynchronous_ E-Learning
Your role as a Councillor (e-learning)	Asynchronous_ E-Learning
Code of Conduct (e-learning)	Asynchronous_ E-Learning
Introduction to Local Government (e-learning)	Asynchronous_ E-Learning
Writing for the Web (e-learning)	Asynchronous_ E-Learning
Working with the Media (e-learning)	Asynchronous_ E-Learning
Technology and Change (e-learning)	Asynchronous_ E-Learning
Getting Started with Social Media (e-learning)	Asynchronous_ E-Learning
Transformational eDemocracy (e-learning)	Asynchronous_ E-Learning
Risk Management (e-learning)	Asynchronous_ E-Learning
Data Protection (Modern Councillor - e-learning)	Asynchronous_ E-Learning
Equality and Diversity (e-learning)	Asynchronous_ E-Learning
Licensing and Regulation (e-learning)	Asynchronous_ E-Learning
Best Practice Procurement (e-learning)	Asynchronous_ E-Learning
Public Speaking (e-learning)	Asynchronous_ E-Learning
Community Leadership (e-learning)	Asynchronous_ E-Learning
Chairing Meetings (e-learning)	Asynchronous_ E-Learning
What's New In Microsoft Office 2010	Asynchronous_ E-Learning
What's New in Microsoft Outlook 2010	Asynchronous_ E-Learning
Beginner Skills In Microsoft Outlook 2010	Asynchronous_ E-Learning
Intermediate Skills in Microsoft Outlook 2010	Asynchronous_ E-Learning
Advanced Skills in Microsoft Outlook 2010	Asynchronous_ E-Learning
What's new in Microsoft Word 2010	Asynchronous_ E-Learning
Beginner Skills In Microsoft Word 2010	Asynchronous_ E-Learning
Intermediate Skills in Microsoft Word 2010	Asynchronous_ E-Learning
Advanced Skills in Microsoft Word 2010	Asynchronous_ E-Learning
What's New in Microsoft Excel 2010	Asynchronous_ E-Learning
Beginner Skills in Microsoft Excel 2010	Asynchronous_ E-Learning
Intermediate Skills in Microsoft Excel 2010	Asynchronous_ E-Learning
Advanced Skills in Microsoft Excel 2010	Asynchronous_ E-Learning
What's New in Microsoft PowerPoint 2010	Asynchronous_ E-Learning
Beginner Skills In Microsoft PowerPoint 2010	Asynchronous_ E-Learning
Intermediate Skills in Microsoft PowerPoint 2010	Asynchronous_ E-Learning
Advanced Skills in Microsoft PowerPoint 2010	Asynchronous_ E-Learning
Beginner Skills in Microsoft Access 2010	Asynchronous_ E-Learning
What's New in Microsoft Access 2010	Asynchronous_ E-Learning
Advanced Skills In Microsoft Access 2010	Asynchronous_ E-Learning
Intermediate Skills In Microsoft Access 2010	Asynchronous_ E-Learning
What's New in Microsoft Project 2010	Asynchronous_ E-Learning
Building A Project Schedule In Microsoft Project 2010	Asynchronous_ E-Learning
Setting Up Projects In Microsoft Project 2010	Asynchronous_ E-Learning
Tracking And Managing Projects In Microsoft Project 2010	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

<b>Course Name</b>	<b>Type</b>
Customizing And Sharing Projects In Microsoft Project 2010	Asynchronous_ E-Learning
archive Template	Asynchronous_ E-Learning
Kirkpatrick evaluation	Asynchronous_ E-Learning
The Simpsons	Asynchronous_ E-Learning
Beginner Skills in Microsoft Visio 2010	Asynchronous_ E-Learning
Beginner Skills In Microsoft Publisher 2010	Asynchronous_ E-Learning
Evaluation Templates	Asynchronous_ E-Learning
Local Government Finance Explained	Asynchronous_ E-Learning
A Year in the Life of a Budget Manager	Asynchronous_ E-Learning
Slips, Trips and Falls - STEP TOOL (e-learning)	Asynchronous_ E-Learning
Display Screen Equipment (e-learning)	Asynchronous_ E-Learning
Test Course Tony - Please Ignore	Asynchronous_ E-Learning
Oracle eBusiness iProcurement (face to face and e-learning)	Asynchronous_ E-Learning
NCC Driving Safety	Asynchronous_ E-Learning
Coaching awareness	Asynchronous_ E-Learning
Safeguarding Children Introduction	Asynchronous_ E-Learning
Staying Positive in a Changing Environment (e-learning)	Asynchronous_ E-Learning
Introduction to Fire Safety (e-learning)	Asynchronous_ E-Learning
HR for Managers	Asynchronous_ E-Learning
PPE (Personal Protective Equipment)	Asynchronous_ E-Learning
HAVS (Hand Arm Vibration Syndrome)	Asynchronous_ E-Learning
Noise	Asynchronous_ E-Learning
Hedge cutter	Asynchronous_ E-Learning
Strimmer	Asynchronous_ E-Learning
Infection Control	Asynchronous_ E-Learning
Pedestrian Rotary Mower	Asynchronous_ E-Learning
Timberwolf Shredder	Asynchronous_ E-Learning
COSHH (Control of Substances Hazardous to Health)	Asynchronous_ E-Learning
Pedestrian Mower	Asynchronous_ E-Learning
Tractor and Associated Equipment	Asynchronous_ E-Learning
Derwernt Watch	Asynchronous_ E-Learning
Water Features	Asynchronous_ E-Learning
Johnson Sweeper	Asynchronous_ E-Learning
Car Parking Community of Practice	Asynchronous_ E-Learning
Mini Excavator	Asynchronous_ E-Learning
Headstone Safety Inspections	Asynchronous_ E-Learning
Skid Steer	Asynchronous_ E-Learning
Inspection of Playground Equipment	Asynchronous_ E-Learning
Grave Digging (Manual)	Asynchronous_ E-Learning
Mobile Jetter	Asynchronous_ E-Learning
Trailer Mounted Kerb Lift	Asynchronous_ E-Learning
Vehicle Mounted Mini Crane	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Dust Suppression / Ventilation Masks	Asynchronous_ E-Learning
HIAB	Asynchronous_ E-Learning
Forklift - Counterbalance	Asynchronous_ E-Learning
Tractair	Asynchronous_ E-Learning
Working at Height - Steps and Ladders	Asynchronous_ E-Learning
Tachograph Card	Asynchronous_ E-Learning
Gulley Wagon	Asynchronous_ E-Learning
Scaffolding	Asynchronous_ E-Learning
Surface Dressing	Asynchronous_ E-Learning
Induction - RCV Equipment	Asynchronous_ E-Learning
High Pressure Wash	Asynchronous_ E-Learning
Project Management (e-learning)	Asynchronous_ E-Learning
Introduction to Manual Handling (e-learning)	Asynchronous_ E-Learning
CRB Checks (e-learning)	Asynchronous_ E-Learning
Drivers Handbook	Asynchronous_ E-Learning
Corporate Induction (e-learning)	Asynchronous_ E-Learning
Equality and Diversity (e-learning)	Asynchronous_ E-Learning
Freedom of Information Course - provided by INFOAWARE	Asynchronous_ E-Learning
Health and Safety for Supervisors CIEH Level 3 (Face to Face)	Asynchronous_ E-Learning
Absence Management	Asynchronous_ E-Learning
Fraud Prevention	Asynchronous_ E-Learning
Data Protection Course - provided by INFOAWARE	Asynchronous_ E-Learning
Fire Warden (Face to Face)	Asynchronous_ E-Learning
Introduction to Health and Safety at Work (e-learning)	Asynchronous_ E-Learning
Communities of Practice Team Building - Defining and Measuring	Asynchronous_ E-Learning
Managing Your Priorities (e-learning)	Asynchronous_ E-Learning
Introduction to Resilience (Groups 2-4)	Asynchronous_ E-Learning
Supervision Skills in Child Protection for Managers (Group 5-6)	Asynchronous_ E-Learning
Common Assessment Framework (CAF) (Face to Face)	Asynchronous_ E-Learning
CAF Card Training (Face to Face)	Asynchronous_ E-Learning
IT Security Course provided by INFOAWARE	Asynchronous_ E-Learning
Paediatrics First Aid including Emergency First Aid at Work (Face to Face)	Asynchronous_ E-Learning
Recruitment and Selection	Asynchronous_ E-Learning
Expenses (system from 1st April 2014)	Asynchronous_ E-Learning
An introduction to Oracle eBusiness suite (e-learning)	Asynchronous_ E-Learning
Specialist Designated Person for Child Protection - Initial Training (Face to Face)	Asynchronous_ E-Learning
Specialist Designated Person for Child Protection Refresher (Face to Face)	Asynchronous_ E-Learning
Sustainability (e-learning)	Asynchronous_ E-Learning
Payment Card Industry Data Security Standard	Asynchronous_ E-Learning
LEAN Discussion Group	Asynchronous_ E-Learning
Test	Asynchronous_ E-Learning
Health and Safety Risk Assessment (e-learning)	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Oracle eBusiness Payslips (e-learning)	Asynchronous_ E-Learning
Council Decision Making Process	Asynchronous_ E-Learning
Childminder Training	Asynchronous_ E-Learning
Cognitive Behavioural Therapy in Action (Face to Face)	Asynchronous_ E-Learning
Conducting Parenting Assessments (Face to Face)	Asynchronous_ E-Learning
Essential Best Practice in Court (Face to Face)	Asynchronous_ E-Learning
Introduction to Mental Health (Face to Face)	Asynchronous_ E-Learning
Mental Health Awareness in Working with Parents (Face to Face)	Asynchronous_ E-Learning
Solution Focused Therapy in Action (Face to Face)	Asynchronous_ E-Learning
Working with Substance Misusing Parents (Face to Face)	Asynchronous_ E-Learning
Recording (Face to Face)	Asynchronous_ E-Learning
Equality & Diversity (Face to Face)	Asynchronous_ E-Learning
First Aid (Face to Face)	Asynchronous_ E-Learning
Fostering Changes (4 Day Course - Face to Face)	Asynchronous_ E-Learning
Health and Safety (Face to Face)	Asynchronous_ E-Learning
Health and Well-Being (Face to Face)	Asynchronous_ E-Learning
Induction (Face to Face)	Asynchronous_ E-Learning
Environmental Maintenance	Asynchronous_ E-Learning
Designated Teacher for Looked After Children (Face to Face)	Asynchronous_ E-Learning
LEAN Videos	Asynchronous_ E-Learning
Safe Caring (Face to Face)	Asynchronous_ E-Learning
Introduction to Safeguarding Children (Face to Face)	Asynchronous_ E-Learning
Signs of Safety - 2 Hour Briefing Session (10.00-12.00 - Face to Face)	Asynchronous_ E-Learning
Attachment - 1 Day Course (Face to Face)	Asynchronous_ E-Learning
Attachment - Specialist Course (Face to Face)	Asynchronous_ E-Learning
Bullying (Face to Face)	Asynchronous_ E-Learning
Child Development (Face to Face)	Asynchronous_ E-Learning
Contact (Face to Face)	Asynchronous_ E-Learning
Disability (Face to Face)	Asynchronous_ E-Learning
Drug Awareness (Face to Face)	Asynchronous_ E-Learning
Education (Looked After Children - Face to Face)	Asynchronous_ E-Learning
Promoting Independence in Older Children (Face to Face)	Asynchronous_ E-Learning
Life History Work (Face to Face)	Asynchronous_ E-Learning
Tourettes and Neuro-Psychiatric Disorders	Asynchronous_ E-Learning
Neo-Natal - 1/2 Day Course.	Asynchronous_ E-Learning
Speakeasy	Asynchronous_ E-Learning
Delegated Authority	Asynchronous_ E-Learning
Child Social Care - Adults Working with Children	Asynchronous_ E-Learning
Child Social Care - Non-Children's Service Workers	Asynchronous_ E-Learning
Child Social Care - Common Assessment Framework	Asynchronous_ E-Learning
Child Social Care - Child Protection Investigations	Asynchronous_ E-Learning
Child Social Care - Child Protection Processes	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Child Social Care - The Role of a Social Worker	Asynchronous_ E-Learning
Child Social Care - Multi-Agency Forums	Asynchronous_ E-Learning
Child Social Care - Disabled Children	Asynchronous_ E-Learning
Child Social Care - Sexual Abuse	Asynchronous_ E-Learning
Child Social Care - Physical Abuse	Asynchronous_ E-Learning
Integrated Working (5 modules) - Shared by Ealing	Asynchronous_ E-Learning
LEAN Brochure Page template version 1	Asynchronous_ E-Learning
LEAN Tools	Asynchronous_ E-Learning
Forced Marriage & Honour Based Abuse Training - External (e-learning)	Asynchronous_ E-Learning
Forced Marriage & Honour Based Abuse Training (External)	Asynchronous_ E-Learning
Serious Case Review Conference	Asynchronous_ E-Learning
Introduction to Domestic Abuse (Residential) copy 1	Asynchronous_ E-Learning
Smarter Driving	Asynchronous_ E-Learning
Foster Care Mythbusting Programme	Asynchronous_ E-Learning
Local Government Finance Explained - Councillor Version	Asynchronous_ E-Learning
Bribery Act 2010	Asynchronous_ E-Learning
Prince 2 Project Management - Foundation	Asynchronous_ E-Learning
Prince 2 Project Management - Practitioner	Asynchronous_ E-Learning
IT Training Template	Asynchronous_ E-Learning
Microsoft Word 2010	Asynchronous_ E-Learning
Microsoft Excel 2010	Asynchronous_ E-Learning
Windows 7 & MS Office Overview	Asynchronous_ E-Learning
Microsoft PowerPoint 2010	Asynchronous_ E-Learning
Microsoft Publisher 2010	Asynchronous_ E-Learning
Microsoft Outlook 2010	Asynchronous_ E-Learning
Microsoft Project 2010	Asynchronous_ E-Learning
Microsoft Visio 2010	Asynchronous_ E-Learning
SNAP Surveys	Asynchronous_ E-Learning
Programme & Project Management Community of Practice	Asynchronous_ E-Learning
Programme & Project Management Tools	Asynchronous_ E-Learning
IB e business overview	Asynchronous_ E-Learning
LearningPool Authoring Tool	Asynchronous_ E-Learning
Oracle eBusiness Financial Reporting (Discoverer)	Asynchronous_ E-Learning
Oracle eBusiness Report Manager (replaces ADI)	Asynchronous_ E-Learning
Oracle eBusiness Accounts Receivable (raising invoices)	Asynchronous_ E-Learning
Oracle eBusiness Accounts Payable (invoice inquiries)	Asynchronous_ E-Learning
Oracle eBusiness Accounts Payable for schools (updated)	Asynchronous_ E-Learning
Oracle eBusiness HR Procedures - High Volume	Asynchronous_ E-Learning
Oracle eBusiness HR Procedures - Strategic Users	Asynchronous_ E-Learning
Stress Awareness (e-learning)	Asynchronous_ E-Learning
Gypsy Roma Traveller Awareness (e-learning)	Asynchronous_ E-Learning
Promoting Resilience Through Change (Face to Face)	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

<b>Course Name</b>	<b>Type</b>
Managing Resilience Through Change (Face to Face)	Asynchronous_ E-Learning
WRAP Workshop to Raise Awareness of Prevent	Asynchronous_ E-Learning
Assertive Communication (e-learning)	Asynchronous_ E-Learning
Accident & Near Miss Reporting Toolbox Talk	Asynchronous_ E-Learning
Winter Services Annual Refresher	Asynchronous_ E-Learning
Customer Care	Asynchronous_ E-Learning
Fostering Module 1	Asynchronous_ E-Learning
Fostering Module 2	Asynchronous_ E-Learning
Fostering Module 3	Asynchronous_ E-Learning
Learning Together Author Information	Asynchronous_ E-Learning
Lagan User Information	Asynchronous_ E-Learning
Political Awareness	Asynchronous_ E-Learning
Minute Taking	Asynchronous_ E-Learning
Meetings That Make A Difference	Asynchronous_ E-Learning
Decision Making In Local Government	Asynchronous_ E-Learning
Absence Management copy 1	Asynchronous_ E-Learning
Duties of Investigating Officers	Asynchronous_ E-Learning
Risk Management	Asynchronous_ E-Learning
Manual Handling	Asynchronous_ E-Learning
Change For Managers	Asynchronous_ E-Learning
COSHH Assessment	Asynchronous_ E-Learning
Giving Your Best At Interview (PSA - Classroom)	Asynchronous_ E-Learning
Electrical Awareness	Asynchronous_ E-Learning
Customer Service Standards	Asynchronous_ E-Learning
Telephony Training	Asynchronous_ E-Learning
Fostering Section 4 - REMOVE THIS COURSE	Asynchronous_ E-Learning
Fostering Section 5 - REMOVE THIS COURSE	Asynchronous_ E-Learning
Fostering Module 4 - REMOVE THIS PAGE	Asynchronous_ E-Learning
Fostering Module 4 a	Asynchronous_ E-Learning
Fostering Module 5a	Asynchronous_ E-Learning
Finance for Managers (Face to Face)	Asynchronous_ E-Learning
Infoware Test	Asynchronous_ E-Learning
The Localism Act 2011 (e-learning)	Asynchronous_ E-Learning
LEAN Brochure page 2	Asynchronous_ E-Learning
Parliamentary Select Commitees	Asynchronous_ E-Learning
Effective Sound Attenuation in Internal Timber Doorsets Through Continuous Acoustic Sealing Systems (Face to Face)	Asynchronous_ E-Learning
Safeguarding Adults L2	Asynchronous_ E-Learning
Health Advocates Community of Practice	Asynchronous_ E-Learning
Borderline Matters - Food, Cosmetic or Medicine	Asynchronous_ E-Learning
Execview	Asynchronous_ E-Learning
Housing & Council Tax Benefit Overpayments Training	Asynchronous_ E-Learning
Fostering Module 6	Asynchronous_ E-Learning



## Learning Development Courses Delivery Method

Course Name	Type
archive Template - 27/11/12	Asynchronous_ E-Learning
Learning Together Authoring Tool	Asynchronous_ E-Learning
Get that Job! Interview Skills (e-learning)	Asynchronous_ E-Learning
Standard Template 15th Jan 2013	Asynchronous_ E-Learning
Oracle eBusiness OBIEE sickness reporting	Asynchronous_ E-Learning
Draft E&D course Version 5 28/1/2013	Asynchronous_ E-Learning
K2 Learning Materials	Asynchronous_ E-Learning
Team Leading/Management Programme Evaluation	Asynchronous_ E-Learning
NF TEST	Asynchronous_ E-Learning
Social Sector Size Criteria	Asynchronous_ E-Learning
Procurement (Test)	Asynchronous_ E-Learning
ASC Template	Asynchronous_ E-Learning
DB ASC Template	Asynchronous_ E-Learning
AP ASC Template	Asynchronous_ E-Learning
Safeguarding for Non-Adult Services Workers	Asynchronous_ E-Learning
Business Administration Level 3 & 4 - Face to Face	Asynchronous_ E-Learning
End of Life Care - Awareness	Asynchronous_ E-Learning
Safeguarding for adult service workers	Asynchronous_ E-Learning
Introduction to adult safeguarding for social workers	Asynchronous_ E-Learning
The role of the social worker in adult safeguarding	Asynchronous_ E-Learning
Dignity and respect	Asynchronous_ E-Learning
The Mental Capacity Act	Asynchronous_ E-Learning
Deprivation of Liberty Safeguards (DoLS)	Asynchronous_ E-Learning
Legislation and partnership working	Asynchronous_ E-Learning
Food Safety for Social Care	Asynchronous_ E-Learning
Dementia Care Awareness & NCFE Level 2 Certificate	Asynchronous_ E-Learning
Equality, Diversity, Human Rights & Dignity In Care - E-Learning	Asynchronous_ E-Learning
Introduction to Supervision for Supervisors	Asynchronous_ E-Learning
Development and performance management through supervision	Asynchronous_ E-Learning
Food Safety CIEH Level 2	Asynchronous_ E-Learning
Supporting the supervisee	Asynchronous_ E-Learning
Leadership for Health & Social Care Level 5 - Face to Face	Asynchronous_ E-Learning
Safeguarding Adults Investigation Skills for Frontline Practitioners (Level 3) - Face to Face	Asynchronous_ E-Learning
Supervision for Supervisees	Asynchronous_ E-Learning
Provision of Activities in a Care Setting Level 2 - Face to Face	Asynchronous_ E-Learning
Low Vision/Deaf Awareness	Asynchronous_ E-Learning
Venepuncture	Asynchronous_ E-Learning
Introduction to Manual Handling (Objects) - E-Learning	Asynchronous_ E-Learning
Health & Social Care Diploma Level 3 - Face to Face	Asynchronous_ E-Learning
Safeguarding Adults for Minute Takers - Face to Face	Asynchronous_ E-Learning
AW ASC Template	Asynchronous_ E-Learning
Carers' Experiences - Their Rights, Responsibilities and Challenges - Face to Face	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Common Induction Standard 8: Health and safety in an adult social care setting	Asynchronous_ E-Learning
Common Induction Standard 7: Person-centred support	Asynchronous_ E-Learning
Common Induction Standard 1: The role of a social care worker	Asynchronous_ E-Learning
Common Induction Standard 2: Personal development	Asynchronous_ E-Learning
Common Induction Standard 3: Communicate effectively in health and social care	Asynchronous_ E-Learning
Common Induction Standard 4: Equality and inclusion	Asynchronous_ E-Learning
Common Induction Standard 5: Principles for implementing duty of care	Asynchronous_ E-Learning
Common Induction Standard 6: Principles of safeguarding in health and social care	Asynchronous_ E-Learning
Reablement	Asynchronous_ E-Learning
Course restoration in progress copy 1	Asynchronous_ E-Learning
Outlook Housekeeping (elearning & workshops)	Asynchronous_ E-Learning
Overview of Process for Complaints, Compliments and Feedback	Asynchronous_ E-Learning
FOSTERING QUICK FEEDBACK QUIZ	Asynchronous_ E-Learning
Code of Conduct	Asynchronous_ E-Learning
Awareness of Child Abuse and Neglect (Virtual College)	Asynchronous_ E-Learning
Hidden Harm (Virtual College)	Asynchronous_ E-Learning
Domestic Abuse (Virtual College)	Asynchronous_ E-Learning
Common Core of Skills and Knowledge (Virtual College)	Asynchronous_ E-Learning
Short Breaks for Disabled Children (Virtual College)	Asynchronous_ E-Learning
Toolbox Talks - Instructional Techniques	Asynchronous_ E-Learning
Telehandler - Front bucket and Forks	Asynchronous_ E-Learning
Leadership Voices	Asynchronous_ E-Learning
Oracle e-Business Projects	Asynchronous_ E-Learning
Introduction to Fire Safety - E-Learning <b>**COMING SOON**</b>	Asynchronous_ E-Learning
Food Safety CIEH Level 3	Asynchronous_ E-Learning
Information Security and Governance - E-Learning	Asynchronous_ E-Learning
Safeguarding Children Level 1 - Awareness of Child Abuse & Neglect Core	Asynchronous_ E-Learning
Oracle eBusiness iProcurement - Quick Quote	Asynchronous_ E-Learning
Display Screen Equipment 2013 (e-learning)	Asynchronous_ E-Learning
NCC Core Competencies	Asynchronous_ E-Learning
Food Safety	Asynchronous_ E-Learning
Change Management	Asynchronous_ E-Learning
Finance Workshop (CCS Leadership Programme)	Asynchronous_ E-Learning
Waste Services Induction	Asynchronous_ E-Learning
Physical Conditions - Parkinsons Disease	Asynchronous_ E-Learning
Member Development Information	Asynchronous_ E-Learning
Standards (e-learning)	Asynchronous_ E-Learning
Supervising Excellence (e-learning)	Asynchronous_ E-Learning
Health and Safety Awareness in High Risk Areas	Asynchronous_ E-Learning
Non-Domestic Rates Overview	Asynchronous_ E-Learning
Non-Domestic Rates Telephone Negotiation Skills	Asynchronous_ E-Learning
Duty to Refer ISA copy 1	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Team Leading Improving Performance (e-learning)	Asynchronous_ E-Learning
Performance Appraisal Declaration 2013/2014	Asynchronous_ E-Learning
Geocortex Introduction (GIS)	Asynchronous_ E-Learning
Microsoft SharePoint 2010 copy 1	Asynchronous_ E-Learning
Members Personal Development	Asynchronous_ E-Learning
Leadership & Management Level 5 Briefing	Asynchronous_ E-Learning
Adult Services Group Briefing	Asynchronous_ E-Learning
Children's Services Group Briefing	Asynchronous_ E-Learning
Finance Group Briefing	Asynchronous_ E-Learning
Fire & Rescue Service Group Briefing	Asynchronous_ E-Learning
Local Services Group Briefing	Asynchronous_ E-Learning
Public Health & Protection Group Briefing	Asynchronous_ E-Learning
Transformation Group Briefing	Asynchronous_ E-Learning
NEREO Regional Member's Induction Event	Asynchronous_ E-Learning
Course restoration in progress	Asynchronous_ E-Learning
Customer Service Strategy Site Visit	Asynchronous_ E-Learning
Decision Making at the Council	Asynchronous_ E-Learning
Team Leading Level 2	Asynchronous_ E-Learning
FOI Handling a Request	Asynchronous_ E-Learning
Leadership and Management	Asynchronous_ E-Learning
Human Resources & Finance	Asynchronous_ E-Learning
Service Improvement	Asynchronous_ E-Learning
All Member Briefing Combined Authority 19th June 2013	Asynchronous_ E-Learning
Personal Skills Development	Asynchronous_ E-Learning
Data Protection - Subject Access Awareness (e-learning)	Asynchronous_ E-Learning
Enrolment Test	Asynchronous_ E-Learning
Information Technology and Security Contents Page	Asynchronous_ E-Learning
FOI - A Guide for Local Authorities (e-learning)	Asynchronous_ E-Learning
Mental Health	Asynchronous_ E-Learning
Customer Services - Blue Badges	Asynchronous_ E-Learning
Area Planning Committees	Asynchronous_ E-Learning
Public Health Briefing	Asynchronous_ E-Learning
Rights of Way Committee	Asynchronous_ E-Learning
Registrars Performance & Training Day	Asynchronous_ E-Learning
Data Protection Awareness (e-learning)	Asynchronous_ E-Learning
Information Security Awareness (e-learning)	Asynchronous_ E-Learning
Getting Started with Social Media	Asynchronous_ E-Learning
TEST copy 1	Asynchronous_ E-Learning
TEST 2	Asynchronous_ E-Learning
Management Level 3	Asynchronous_ E-Learning
Managers' Guide for Apprenticeships	Asynchronous_ E-Learning
Emergency Committee Training	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
GIS General Information	Asynchronous_ E-Learning
Creative Strategies for Optimum Performance (Face to Face)	Asynchronous_ E-Learning
Welfare Reform (e-learning)	Asynchronous_ E-Learning
Managing Conflict and Difficult Situations	Asynchronous_ E-Learning
Northumberland Domestic Abuse Conference	Asynchronous_ E-Learning
Arc Reader	Asynchronous_ E-Learning
ArcMap V10 GIS Intermediate Course	Asynchronous_ E-Learning
ArcMap V10 GIS Editing Course	Asynchronous_ E-Learning
Staff (Appeals) Committee	Asynchronous_ E-Learning
E-learning Supported Sessions - Face to Face	Asynchronous_ E-Learning
Delivering Service Excellence - Customer & Cultural Services	Asynchronous_ E-Learning
Toolbox Talks	Asynchronous_ E-Learning
Manual handling Toolbox talk	Asynchronous_ E-Learning
General Health & Safety Toolbox talk	Asynchronous_ E-Learning
Corporate Feedback System	Asynchronous_ E-Learning
Drivers Hours/working Time/Tachographs	Asynchronous_ E-Learning
Using Oxy-fuel Gases Safely	Asynchronous_ E-Learning
Hazard Perception/Customer Care/Drink & Drugs Awareness	Asynchronous_ E-Learning
Operator Licencing/Driver Responsibilities	Asynchronous_ E-Learning
Optimising Team Performance - Motivate & Engage	Asynchronous_ E-Learning
Mobile elevated Working Platform 1b (MEWPS)	Asynchronous_ E-Learning
Optimising Team Performance - Coaching & GROW	Asynchronous_ E-Learning
Optimising Team Performance - Giving Feedback	Asynchronous_ E-Learning
Optimising Team Performance - The Outcome Cycle	Asynchronous_ E-Learning
Optimising Team Performance - Delegation	Asynchronous_ E-Learning
Optimising Team Performance - Performance Matrix	Asynchronous_ E-Learning
Optimising Team Performance - Transactional Analysis	Asynchronous_ E-Learning
Apprenticeship guide	Asynchronous_ E-Learning
Optimising Team Performance - Content Page	Asynchronous_ E-Learning
How to use your telephone	Asynchronous_ E-Learning
360 Mini excavator	Asynchronous_ E-Learning
Front bucket/Loader	Asynchronous_ E-Learning
Abrasive Wheels/Stihl Saw	Asynchronous_ E-Learning
ILM Diploma Level 5 Leadership & Management	Asynchronous_ E-Learning
Ride on Roller	Asynchronous_ E-Learning
Bobcat	Asynchronous_ E-Learning
Nutrition Awareness E-Learning	Asynchronous_ E-Learning
ILM Higher Level Apprenticeship Leadership & Management L5	Asynchronous_ E-Learning
DB testpage	Asynchronous_ E-Learning
Course restoration in progress copy 2	Asynchronous_ E-Learning
Assets Based Approach Training	Asynchronous_ E-Learning
Learning Pool Awards	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Adult Social Care Content Page	Asynchronous_ E-Learning
NF TEST 2	Asynchronous_ E-Learning
Housing Benefit & Council Tax Support, Setting CIS Interests	Asynchronous_ E-Learning
Accordion Template	Asynchronous_ E-Learning
Investigating Officer Training	Asynchronous_ E-Learning
Emotional Intelligence (e-learning)	Asynchronous_ E-Learning
Personal Resilience (e-learning)	Asynchronous_ E-Learning
Depot Management	Asynchronous_ E-Learning
Managing Difficult Conversations (Face to Face)	Asynchronous_ E-Learning
Be Northumberland Believe Programme	Asynchronous_ E-Learning
Believe Module 1 - Introduction to Customer Service Standards & the Customer Experience	Asynchronous_ E-Learning
Believe Module 2 - Providing a Great Customer Experience	Asynchronous_ E-Learning
Believe Module 3 - Customer Experience in Context	Asynchronous_ E-Learning
Delivering Service Excellence - Local Services	Asynchronous_ E-Learning
Passport to Procurement	Asynchronous_ E-Learning
Dementia Awareness E-Learning	Asynchronous_ E-Learning
Epilepsy Awareness E-Learning	Asynchronous_ E-Learning
Medication Refresher E-Learning 2014/15	Asynchronous_ E-Learning
Learning Disability Awareness	Asynchronous_ E-Learning
Supervising Winter Maintenance	Asynchronous_ E-Learning
GC ASC Template	Asynchronous_ E-Learning
Oracle Contents Page	Asynchronous_ E-Learning
LGBT - Face to Face	Asynchronous_ E-Learning
LDU Community	Asynchronous_ E-Learning
Effective Instructional Design	Asynchronous_ E-Learning
Health & Social Care Diploma Level 3 & Level 5 CPD Units - Face to Face	Asynchronous_ E-Learning
Gas Safety for Mobile Hot Box Users	Asynchronous_ E-Learning
Falls Awareness - Face to Face	Asynchronous_ E-Learning
Introduction to Hoarding (e-learning)	Asynchronous_ E-Learning
Introduction to Public Services Network	Asynchronous_ E-Learning
Christmas Competition	Asynchronous_ E-Learning
Dumper	Asynchronous_ E-Learning
Christmas Quiz	Asynchronous_ E-Learning
Building Awareness of Adult Autism	Asynchronous_ E-Learning
Safeguarding Adults Decision Making & Accountability (Level 5) - Face to Face	Asynchronous_ E-Learning
Warm and Well (e-learning)	Asynchronous_ E-Learning
Health & Safety in Transport	Asynchronous_ E-Learning
Safe Loading/Unloading Operations	Asynchronous_ E-Learning
Traffic Management Chapter 8	Asynchronous_ E-Learning
Mentoring Level 3 Certificate - Awarded by Institute of Leadership and Management (ILM) - Face to Face	Asynchronous_ E-Learning
Housing Benefit Claimants from Overseas	Asynchronous_ E-Learning
DSE Annual Risk Assessment Declaration 2014/2015	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Therapists & Training Equipment, STSS Monthly Operational Meeting	Asynchronous_ E-Learning
Neurological Conditions, STSS Monthly Operational Meeting	Asynchronous_ E-Learning
Course restoration in progress copy 3	Asynchronous_ E-Learning
Course restoration in progress copy 4	Asynchronous_ E-Learning
F2F Evaluation form template	Asynchronous_ E-Learning
Fuel Poverty (e-learning)	Asynchronous_ E-Learning
Control of Substances Hazardous to Health (COSHH)	Asynchronous_ E-Learning
Compliments & Complaints Awareness	Asynchronous_ E-Learning
Dignity at Work (e-learning)	Asynchronous_ E-Learning
A Guide to Reasonable Adjustments (e-learning)	Asynchronous_ E-Learning
Disability Discrimination (e-learning)	Asynchronous_ E-Learning
Tackling Racial Discrimination (e-learning)	Asynchronous_ E-Learning
JCB 3CX	Asynchronous_ E-Learning
Social Work Forum	Asynchronous_ E-Learning
Smoking Awareness	Asynchronous_ E-Learning
Safeguarding Adults Human Rights, Dignity & Respect - Face to Face <b>**COMING SOON**</b>	Asynchronous_ E-Learning
Course restoration in progress copy 5	Asynchronous_ E-Learning
Safeguarding Adults for Service Managers/Supervisors within the Private, Voluntary and Independent Sector - Face to Face	Asynchronous_ E-Learning
Safeguarding Adults Investigation Skills for Team Managers (Level 3) - Face to Face	Asynchronous_ E-Learning
Non-Abusive Psychological & Physical Intervention NAPPI L1 PVI Services - Face to Face	Asynchronous_ E-Learning
LDU Community Online Awareness - Face to Face	Asynchronous_ E-Learning
Lightfoot	Asynchronous_ E-Learning
Montie	Asynchronous_ E-Learning
PA2	Asynchronous_ E-Learning
audience vis 1	Asynchronous_ E-Learning
Ride On Mower	Asynchronous_ E-Learning
Private Fostering	Asynchronous_ E-Learning
Food Safety Level 2 - ELearning	Asynchronous_ E-Learning
test copy 2	Asynchronous_ E-Learning
Performance Appraisal Declaration 2014/15	Asynchronous_ E-Learning
Person Centred Planning Awareness - ELearning	Asynchronous_ E-Learning
Northumberland4training	Asynchronous_ E-Learning
Konica Printers	Asynchronous_ E-Learning
Case Management Training	Asynchronous_ E-Learning
Oracle eBusiness Accounts Payable - batching invoices non schools	Asynchronous_ E-Learning
Programme/Project Management Customer User Group	Asynchronous_ E-Learning
WebEx Template	Asynchronous_ E-Learning
Building & Office Evacuation	Asynchronous_ E-Learning
Openscape Fusion Unified Comms	Asynchronous_ E-Learning
Awareness of eating and drinking difficulties for people with Learning Disabilities - E-learning <b>**Coming Soon**</b>	Asynchronous_ E-Learning
NCC Core Competency Framework	Asynchronous_ E-Learning
NCC Infection Prevention and Control (for clinical staff)	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Fire Safety Awareness - E-Learning	Asynchronous_ E-Learning
Photo Library	Asynchronous_ E-Learning
Encore Test	Asynchronous_ E-Learning
Housing Benefit Claim Dates	Asynchronous_ E-Learning
Master Class: Members/Senior Managers - Developing Effective Partnership Working	Asynchronous_ E-Learning
Risk Management	Asynchronous_ E-Learning
Treasury Management	Asynchronous_ E-Learning
Equality Training - Deaf Awareness	Asynchronous_ E-Learning
Health & Safety Elected Members Roles and Responsibilities	Asynchronous_ E-Learning
Health and Safety in a Social Care Setting - E-Learning	Asynchronous_ E-Learning
Information Security & Governance Refresher 2014	Asynchronous_ E-Learning
Encore test	Asynchronous_ E-Learning
Get that Job! CV's and Application Forms (e-learning)	Asynchronous_ E-Learning
Demonstration Program Course	Asynchronous_ E-Learning
Demonstration In-Progress Course	Asynchronous_ E-Learning
Demonstration Complete Course	Asynchronous_ E-Learning
Apps for Learning	Asynchronous_ E-Learning
Demonstration Not Started Course	Asynchronous_ E-Learning
Playground Inspections	Asynchronous_ E-Learning
Mental Health First Aid (Classroom)	Asynchronous_ E-Learning
Men's Health	Asynchronous_ E-Learning
Test Course Adam	Asynchronous_ E-Learning
Corporate Plan - Vision, Mission and Values	Asynchronous_ E-Learning
Dry January Campaign	Asynchronous_ E-Learning
Engaging the Learner	Asynchronous_ E-Learning
Ulcer course	Asynchronous_ E-Learning
Hot Box Familiarisation	Asynchronous_ E-Learning
Adam Accordion Test	Asynchronous_ E-Learning
Agile Working	Asynchronous_ E-Learning
Deprivation of Liberty Safeguards (DoLS)	Asynchronous_ E-Learning
Dry January Encore Support	Asynchronous_ E-Learning
Course restoration in progress copy 6	Asynchronous_ E-Learning
HR Induction	Asynchronous_ E-Learning
Agile Working for Managers	Asynchronous_ E-Learning
Northumbria House Induction (e-learning)	Asynchronous_ E-Learning
Prevent Awareness	Asynchronous_ E-Learning
Course Schedule (IT Courses) for 2015	Asynchronous_ E-Learning
Oracle ebusiness iprocurement	Asynchronous_ E-Learning
Encore Test Page	Asynchronous_ E-Learning
Therefore	Asynchronous_ E-Learning
Ashington Town Hall Induction (e-learning)	Asynchronous_ E-Learning
Hadrian House Induction (e-learning)	Asynchronous_ E-Learning

## Learning Development Courses Delivery Method

Course Name	Type
Fenkle Street Induction (e-learning)	Asynchronous_ E-Learning
County Hall Induction Module	Asynchronous_ E-Learning
Make Every Contact Count	Asynchronous_ E-Learning
Mercedes Benz Arocs Familiarisation	Asynchronous_ E-Learning
Safeguarding Adults Awareness & Alerting e-Learning Refresher 2015-2016	Asynchronous_ E-Learning
Medication Refresher E-Learning 2015/16	Asynchronous_ E-Learning
Information Security & Governance Refresher 2015/16	Asynchronous_ E-Learning
Course restoration in progress copy 7	Asynchronous_ E-Learning
Introduction to Fire Safety E-Learning 2015/16	Asynchronous_ E-Learning
Digital Information Skills for Library Workforce	Asynchronous_ E-Learning
Digital Information Skills for the Library Workforce	Asynchronous_ E-Learning
LP CC test	Asynchronous_ E-Learning
The Effective Ward Councillor	Asynchronous_ E-Learning
LGA Political Leadership	Asynchronous_ E-Learning
Facilitation and Conflict Resolution (e-learning)	Asynchronous_ E-Learning
Handling Complaints for Service Improvement (e-learning)	Asynchronous_ E-Learning
DSE Annual Risk Assessment Declaration 2015/2016	Asynchronous_ E-Learning
ILM Level 5 Diploma Leadership & Management	Asynchronous_ E-Learning
Medication Awareness (Direct Payments) - E-Learning 2015/16	Asynchronous_ E-Learning
Abrasive Wheels - Angle Grinder, Stihl Saw & Floor Saw	Asynchronous_ E-Learning
Course restoration in progress copy 8	Asynchronous_ E-Learning
Creating an environment based on respect (Duration: 14:22 mins)	Synchronous_ Learning Resource Pack DVD
Bullying and harassment: Effective interventions (Duration 14:00 mins)	Synchronous_ Learning Resource Pack DVD
Performance appraisals (Duration 14:50 mins)	Synchronous_ Learning Resource Pack DVD
Relating to your customers (Duration 15:28 mins)	Synchronous_ Learning Resource Pack DVD
Sexual orientation (Duration 15:00 mins)	Synchronous_ Learning Resource Pack DVD
Disability etiquette (Duration 18:03 mins)	Synchronous_ Learning Resource Pack DVD
Cultural awareness (Duration 15:00 mins)	Synchronous_ Learning Resource Pack DVD
Working effectively with the Equality Act (Duration 10:42 mins)	Synchronous_ Learning Resource Pack DVD
Handling difficult conversations (Duration 9:52 mins)	Synchronous_ Learning Resource Pack DVD
Tackling problem behavior (Duration 10:00 mins)	Synchronous_ Learning Resource Pack DVD
Dealing with sensitive issues: Alcohol (Duration 09:35)	Synchronous_ Learning Resource Pack DVD
Avoiding workplace conflict (Duration 09:56 mins)	Synchronous_ Learning Resource Pack DVD
Angle Grinder Safety	Synchronous_ Learning Resource Pack DVD
Arc Gouging and Cutting	Synchronous_ Learning Resource Pack DVD
Arc Welding Safety and Technique	Synchronous_ Learning Resource Pack DVD
Asbestos Awareness	Synchronous_ Learning Resource Pack DVD
Behavioural Safety	Synchronous_ Learning Resource Pack DVD
Bloodborne Pathogens Managing the Risk	Synchronous_ Learning Resource Pack DVD
Bomb Threats	Synchronous_ Learning Resource Pack DVD
Building and Office Evacuation	Synchronous_ Learning Resource Pack DVD
Burns	Synchronous_ Learning Resource Pack DVD
Chainsaw Maintenance and Safety	Synchronous_ Learning Resource Pack DVD
Chemical Safety	Synchronous_ Learning Resource Pack DVD



## Learning Development Courses Delivery Method

<b>Course Name</b>	<b>Type</b>
Child's Play - A Manual Handling Program	Synchronous_ Learning Resource Pack DVD
Child's Play in the Office - A Manual Handling Program	Synchronous_ Learning Resource Pack DVD
Confined Spaces	Synchronous_ Learning Resource Pack DVD
COSHH	Synchronous_ Learning Resource Pack DVD
CPR - Cardiopulmonary Resuscitation	Synchronous_ Learning Resource Pack DVD
Cuts and Bleeding	Synchronous_ Learning Resource Pack DVD
Drugs and Alcohol at Work	Synchronous_ Learning Resource Pack DVD
Electrical Power Tools	Synchronous_ Learning Resource Pack DVD
Electrical Safety in the Workplace	Synchronous_ Learning Resource Pack DVD
Ergonomics	Synchronous_ Learning Resource Pack DVD
Falls in the Workplace	Synchronous_ Learning Resource Pack DVD
Fatigue at Work	Synchronous_ Learning Resource Pack DVD
Fire Extinguishers	Synchronous_ Learning Resource Pack DVD
Fire Safety Awareness	Synchronous_ Learning Resource Pack DVD
Foot Safety in the Workplace	Synchronous_ Learning Resource Pack DVD
Forklift Safety	Synchronous_ Learning Resource Pack DVD
Gas and Cylinder Safety	Synchronous_ Learning Resource Pack DVD
GHS - An Introduction	Synchronous_ Learning Resource Pack DVD
Hand Tools - Safety and Technique	Synchronous_ Learning Resource Pack DVD
Hazardous Atmospheres and Respirators	Synchronous_ Learning Resource Pack DVD
Hazardous Substances - The Fundamentals	Synchronous_ Learning Resource Pack DVD
Head Protection in the Workplace	Synchronous_ Learning Resource Pack DVD
Inspection, Care and Storage of Slings	Synchronous_ Learning Resource Pack DVD
Job Safety Analysis	Synchronous_ Learning Resource Pack DVD
Lockout	Synchronous_ Learning Resource Pack DVD
Machine Guards	Synchronous_ Learning Resource Pack DVD
Metalwork Tools	Synchronous_ Learning Resource Pack DVD
MIG Welding - Safety and Technique	Synchronous_ Learning Resource Pack DVD
Mobile Elevating Work Platforms	Synchronous_ Learning Resource Pack DVD
Noise Induced Hearing Loss	Synchronous_ Learning Resource Pack DVD
Off Hand Grinding and Safety	Synchronous_ Learning Resource Pack DVD
Office Fire Management	Synchronous_ Learning Resource Pack DVD
Office Safety	Synchronous_ Learning Resource Pack DVD
Oxy Acetylene Cutting and Safety	Synchronous_ Learning Resource Pack DVD
Oxy Acetylene Welding and Safety	Synchronous_ Learning Resource Pack DVD
PPE - An Introduction	Synchronous_ Learning Resource Pack DVD
Preventing Slips Trips and Falls	Synchronous_ Learning Resource Pack DVD
Principles of Safe Lifting and Carrying	Synchronous_ Learning Resource Pack DVD
Risk Assessment	Synchronous_ Learning Resource Pack DVD
Safe Manual Handling	Synchronous_ Learning Resource Pack DVD
Safety and the Human Factor	Synchronous_ Learning Resource Pack DVD
Safety Committees	Synchronous_ Learning Resource Pack DVD
Safety Data Sheets An Introduction	Synchronous_ Learning Resource Pack DVD
Safety Data Sheets Important Terms	Synchronous_ Learning Resource Pack DVD
Safety Essentials	Synchronous_ Learning Resource Pack DVD

## Learning Development Courses Delivery Method

Course Name	Type
Solvents	Synchronous_ Learning Resource Pack DVD
Static Electricity	Synchronous_ Learning Resource Pack DVD
The Dangers of Compressed Air	Synchronous_ Learning Resource Pack DVD
The Essential Elements of Hand Safety	Synchronous_ Learning Resource Pack DVD
The Prevention of Eye Injuries	Synchronous_ Learning Resource Pack DVD
The Principles of Accident Investigation	Synchronous_ Learning Resource Pack DVD
The Safe Operation of Chainsaws	Synchronous_ Learning Resource Pack DVD
The Safe Operation of Overhead Cranes	Synchronous_ Learning Resource Pack DVD
The Safe Use of Ladders	Synchronous_ Learning Resource Pack DVD
The World's Oldest Safety Law	Synchronous_ Learning Resource Pack DVD
TIG Welding Safety and Technique	Synchronous_ Learning Resource Pack DVD
Understanding Hazards and Risks	Synchronous_ Learning Resource Pack DVD
Understanding Safety Awareness	Synchronous_ Learning Resource Pack DVD
Understanding Welding Hazards	Synchronous_ Learning Resource Pack DVD
Unsafe Acts	Synchronous_ Learning Resource Pack DVD
Workplace Housekeeping	Synchronous_ Learning Resource Pack DVD
Workplace Security and Violence Awareness	Synchronous_ Learning Resource Pack DVD
360 Degree Feedback Pocketbook	Self Paced Learning / Management Pocket Book
Absence Management Pocketbook	Self Paced Learning / Management Pocket Book
Appraisals Pocketbook	Self Paced Learning / Management Pocket Book
Assertiveness Pocketbook	Self Paced Learning / Management Pocket Book
Balance Sheet Pocketbook	Self Paced Learning / Management Pocket Book
Body Language Pocketbook	Self Paced Learning / Management Pocket Book
Business Planning Pocketbook	Self Paced Learning / Management Pocket Book
Career Transition Pocketbook	Self Paced Learning / Management Pocket Book
Coaching Pocketbook	Self Paced Learning / Management Pocket Book
Cognitive Behavioural Coaching Pocketbook	Self Paced Learning / Management Pocket Book
Communicator's Pocketbook	Self Paced Learning / Management Pocket Book
Competencies Pocketbook	Self Paced Learning / Management Pocket Book
Confidence Pocketbook	Self Paced Learning / Management Pocket Book
Creative Managers Pocketbook	Self Paced Learning / Management Pocket Book
C.R.M	Self Paced Learning / Management Pocket Book
Cross-Cultural Business Pocketbook	Self Paced Learning / Management Pocket Book
Customer Service Pocketbook	Self Paced Learning / Management Pocket Book
Decision Making Pocketbook	Self Paced Learning / Management Pocket Book
Delegation Pocketbook	Self Paced Learning / Management Pocket Book
Developing People Pocketbook	Self Paced Learning / Management Pocket Book
Discipline & Grievance Pocketbook	Self Paced Learning / Management Pocket Book
Diversity Pocketbook	Self Paced Learning / Management Pocket Book
Emotional Intelligence Pocketbook	Self Paced Learning / Management Pocket Book
Empowerment Pocketbook	Self Paced Learning / Management Pocket Book
Energy & Well-Being Pocketbook	Self Paced Learning / Management Pocket Book
Facilitator's Pocketbook	Self Paced Learning / Management Pocket Book
Feedback Pocketbook	Self Paced Learning / Management Pocket Book

## Learning Development Courses Delivery Method

**Course Name**

Flexible Working Pocketbook

**Type**

Self Paced Learning / Management Pocket Book