

Work Search Reviews

Additional action

1. Some claimants may require additional consideration at their Work Search Review (WSR).
2. If the claimant falls within one of these categories, additional information is available as appropriate:
 - drug and/or alcohol dependency
 - Unacceptable Customer Behaviour (UCB)
 - claimant is homeless or a person without address
 - lone parent restrictions
 - childcare and recording child details
 - volunteers
 - import and export of benefit
 - restrictions for claimant's with caring responsibilities for children
 - disabled claimant with more complex support needs arising from their disability (see ES18 page 2)