

## **Work Search Reviews**

**DMA must only be taken if, having taken account of any resettlement activities, the claimant does not do all that could be reasonably expected of them to look for work. Detail of information provided**

1. For conditionality to be effective, claimants need to understand what is expected of them and the type and amount of information the claimant will be expected to provide about what they have done to look for work.
2. The amount of evidence provided will determine if further probing questions should be used to help to verify, or expand that information, for example:
  - if the claimant has looked online, they should be asked to provide details of the websites and what they found
  - if the claimant has looked in newspapers, which ones, on which days and what was found?
  - if the claimant has visited potential employers, when did they visit and who did they speak to?
  - if the claimant has sent speculative CVs, when was this? Have they heard anything and, if not, have they followed up with a phone call?