

+ Minimum Level of Service



You will start at EOS within 15 days after you have been referred from Jobcentre Plus. We will meet with you on a minimum monthly basis thereafter.

We will ensure that the maximum travel time from your home to a Work Programme Venue will be 40 minutes.

Our aim is for the number of days from when you start at EOS to your job placement to be 100 days for mandatory customers and 300 days for voluntary customers.

At least 30 employers per year will act as 'host employers' in our Work Programme Venues. From 2012 onwards we will create at least 50 Work Programme jobs per year in the Social Enterprise sector.

We will ensure that you have the opportunity for direct progression into Apprenticeships, or other work-based learning programmes.

We will complete an exit report when you complete your time at EOS and send it to Jobcentre Plus within 10 working days.

**E-mail: info@eosworks.co.uk
www.eosworks.co.uk**

Please place address and phone number here.

+ About EOS

+ EOS works for you

+ Your Feedback



EOS delivers the Work Programme, on behalf of Jobcentre Plus, in Birmingham, Solihull and the Black Country.

Alongside our partner organisations, we provide you with help and support that fits your needs, helping you move back into lasting employment through the following services:

- + Job search support**
- + Job vacancy matching services**
- + Real work experience**
- + Skills development**
- + In-work support**

The minimum resources and facilities that you can expect to benefit from at EOS have been agreed with Jobcentre Plus.

“EOS were able to offer me the trade skills I needed for my new career in construction”



“My new work skills helped me with my new job as a chef”

Our dedicated teams will listen to you and make sure that you receive the highest quality training and advice that provides a high level of choice, helping you on your way to finding a job that's right for you.

We have strong links with employers and we are committed to working with organisations to help us make a difference in your life, supporting you on your journey back into long term employment.

“Training in administration helped me to improve my CV and find work”

Your views help us to improve services and recognise your particular needs. If you have any compliments, concerns or suggestions, we would like to hear from you.

Please contact the Work Programme Venue that you have attended and speak to the person you usually deal with.

Alternatively you can call our free-phone line on:

0800 008 6261

Or you can email us at:

info@eosworks.co.uk

Further details on how to use this service will be given to you in your first meeting with us.

