

## Raj

Your mum died recently. The hospice she was in was fantastic. The people took good care of her and you are very grateful to them. There is a charity shop in your area which raises money to support the hospice and you'd really like to 'give something back' by volunteering there at weekends. You know you'd find it rewarding and your mum would be proud of you.

You have been thinking of applying to volunteer there for a while but you're not sure what the application process is like and whether you would need to have shop experience, which you haven't.

**You don't have to disclose the following piece of information unless your work coach asks the right questions:**

You have noticed that it is mainly women who work in charity shops. You are very shy and worries that it will be odd to be the only man working there.