





**Enter Quiz** 

# Health Challenge Instructions

- Questions are multiple choice
- Choose any one option by selecting the answer box and then select the 'submit' button
- The aim is to progress through each claimant touch point, there are 6 touch points in total and 2 questions per touch point
- If you answer a question incorrectly, you will be asked to try again
- This quiz can be done individually or as a group(preferred)

Throughout this Quiz you will see the symbol



Select the symbol to read information about Health on Universal Learning.

**Start Quiz** 

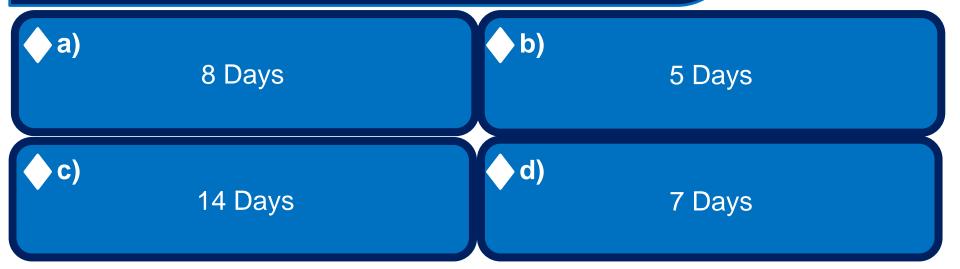






How many days can a claimant self-certify for?

# **Submit**









When a claimant submits a fit note for their first period of sickness (Fit note is for 2 weeks), what is mandatory to switch off?

### **Submit**

Availability, work search and work preparation activity

**b** b)

**Everything** 

**c)** Work Search, Work Preparation and Work focused interview requirements **d** 

Availability and work search activity







What information can DWP disclose to a claimant if we receive a DS1500 form from their GP?

### **Submit**



Nothing at all



Who completed the form



The claimant's prognosis



The claimant's diagnosis







Where would you go to find more information on how to support claimants with a health condition?

### **Submit**



**DEA** for advice



UC Hub and DEA



C) Universal Learning site, team leader and DEA



Guidance







At what point in a claimant journey must you consider a WCA referral?

### **Submit**

Day 1 and day 29 when they have submitted a fit note

After 1 month of having a fit note

**c**)

After 3 months

**d**)

After 2 periods of sickness







What happens if a claimant with a mental health condition does not return the UC50?

### **Submit**

a) The claimant would have to start the health journey again from the beginning

They remain on the health journey

- c) The claimant would be sanctioned but remain on the health journey
- They would be sent another form which they must fill in







Sarah and Joseph both report that they have rheumatoid arthritis.

What does this mean for them?

### **Submit**

Their commitments would look the same

- ◆ b) We should arrange to meet them on the same day
- c) They would be looking for the same types of jobs
- d) We would tailor their commitments based on their individual capabilities







When would you change a claimant's regime due to their health condition?

### **Submit**

While you wait for a WCA outcome

**b** b)

If it's for a short period of sickness

**c**)

If the claimant has a terminal illness

d) After the WCA outcome or if the claimant has a DS1500 for terminal illness

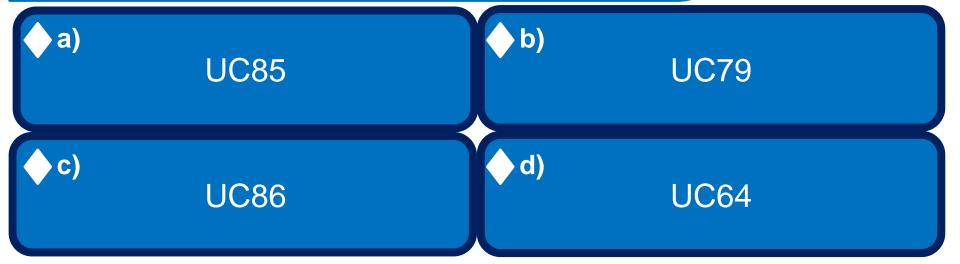






What is the WCA outcome summary report called?

## **Submit**



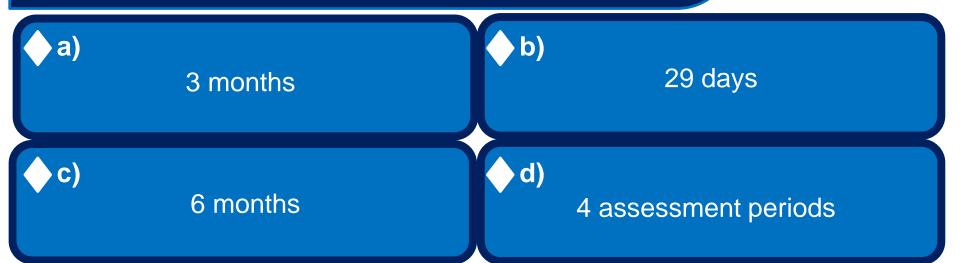






How long is the 'relevant period'?

# **Submit**









If a single claimant who is not working (with no children or caring responsibilities), is found not to have LCW, which LMR would you put them in?

### **Submit**

♦ a) Work Preparation Requirements

b) Work Focused Interview Requirements

**c**)

Intensive

**d**)

No Work Related Requirements







What support is available to you following a challenging situation?

### **Submit**

Speaking to your line manager

**b)** Employee Assistance Programme

Taking a break away from your desk

**d**)

All options are correct

#### Well Done!



| This is to certify that | Your Group  |
|-------------------------|-------------|
|                         |             |
| has taken the course    | UCFS Health |
|                         |             |
|                         |             |
| -                       |             |
| Course Duration         | 1 Day       |



**Universal Credit**