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c/o Requesxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx

DWP Central Freedom of Information Team

e-mail: freedom-of-information-rexxxxxx@xxx.xxx.xxx.xx

Our Ref: FOI 1949-454

11 March 2011

Dear Ms Smith

Thank you for your Freedom of Information request dated 15 February 2011 that was received by Department for Work and Pensions (DWP) Adelphi and forwarded for response by the DWP Commercial Management of Medical Services Freedom of Information Officer. In your email you asked to be provided with information answering the following questions:-

Is the whole WCA and decision-making process a system of deliberate CHINESE WHISPERS? A system designed / rigged to distort information and utterances at every stage of the process?

Innaccurate report writing (while the assessor is distracted typing subjective observations at the same time) into LIMA computer software (which is another distorting process), documents not looked at, a pseudo-scientific / mathematical scoring system, (not all conditions listed), arbitrary baseless unfounded subjective statements which bear no relation to a persons condition or to any evidence ...

In response to your question, I can confirm that this is not the case and therefore DWP holds no information confirming your statement.

I note that you have submitted other Freedom of Information Requests, for which responses are currently being drafted.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk