



Information Rights

[bbc.co.uk/foi](http://bbc.co.uk/foi)    [bbc.co.uk/privacy](http://bbc.co.uk/privacy)

Georgios Christodoulou  
[request-628900-8534e23e@whatdotheyknow.com](mailto:request-628900-8534e23e@whatdotheyknow.com)

21 January 2020

Dear Mr Christodoulou

**Request for Information – RFI20192062**

Thank you for your request to the BBC of 18<sup>th</sup> December 2019 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

*“Please confirm the BBC TV Licensing Withdrawal of Implied Right of Access Policy.”*

Please note that “TV Licensing” is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Target Group ('Target') is the supplier for the Simple Payment Plan trial. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Havas Media Limited. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

I have interpreted your request as seeking a copy of the BBC Television licensing Withdrawal of the Implied Right to Access Policy – see attached as Disclosure document 1. Please note that this information has been disclosed before in response to a previous request under the Act.

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. A request for an internal review must be made within 40 working days of receiving the BBC's response to your original request.

If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see <https://ico.org.uk/>.

Yours sincerely

Rupinder Panesar

**Freedom of Information Advisor, TV Licensing Management Team**

