



UK Visas & Immigration

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Freedom of Information
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FOI Reference: 59517

18 August 2020

Dear Mr Hyde

Thank you for your enquiry of 16 July, in which you requested a variety of information regarding the Windrush compensation scheme. Your enquiries have been handled as a request for information under the Freedom of Information Act 2000.

Information Requested

1 - With regards to the Windrush compensation scheme, and specifically the figures provided here:

<https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fgovernment%2Fpublications%2Fwindrush-compensation-scheme-data-may-2020&data=02%7C01%7C%7Cbe33f8621b6f4b59891008d8297c44fe%7Cf24d93ecb2914192a08af182245945c2%7C0%7C0%7C637304960990382323&sdata=59Hk1qvYUZIv9iGQ82VgBxUt1STQNTWOWQ4VVImM3TA%3D&reserved=0>

2 - How many of the successful claimants were represented by a legally qualified professional?

3 - How many of the unsuccessful claimants were represented?

4 - How much has the scheme cost to administer the scheme in its first year?

5 - How many staff members are assigned to assessing claims and processing payments?

6 - How has that number changed over the course of the scheme and up to the present day.

Response

1 - With regards to the Windrush compensation scheme, and specifically the figures provided here:

<https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fgovernment%2Fpublications%2Fwindrush-compensation-scheme-data-may-2020&data=02%7C01%7C%7Cbe33f8621b6f4b59891008d8297c44fe%7Cf24d93ecb2914192a08af182245945c2%7C0%7C0%7C637304960990382323&sdata=59Hk1qvYUZlv9iGQ82VgBxUt1STQNTWOWQ4VVImM3TA%3D&reserved=0>

2 - How many of the successful claimants were represented by a legally qualified professional?

We do not collect this information. Claimants may, of their own accord, ask solicitors for representation, but there is no requirement to do so, or to notify the Windrush Compensation Scheme of such representation.

3 - How many of the unsuccessful claimants were represented?

We do not collect this information. Claimants may, of their own accord, ask solicitors for representation, but there is no requirement to do so, or to notify the Windrush Compensation Scheme of such representation.

4 - How much has the scheme cost to administer the scheme in its first year?

A total of £3.22m was incurred on the administration costs of the Windrush Compensation Scheme for financial year 2019/20. The amount includes pay and non-pay costs.

5 - How many staff members are assigned to assessing claims and processing payments?

We deploy staff flexibly across different areas and now have over 100 people working on the Windrush Compensation Scheme, including but not limited to, the casework and payment functions as set out below

6 - How has that number changed over the course of the scheme and up to the present day.

As noted above, we deploy flexibly across different areas and now have over 100 people working on the Windrush Compensation Scheme, including but not limited to the casework and payment functions as set out below. The number of FTE employed to establish and administer the Windrush Compensation Scheme has increased over time and according to business need. A small, dedicated development team was set up to establish the scheme, averaging around 20 FTE.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gov.uk, quoting reference **59517**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOI Act.

Yours sincerely

C. Walls
Central Operations Team

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

<http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG>