

Lee Murray e-mail: request-756886-988805f6@whatdotheyknow.com Rathgael House 43 Balloo Road Rathgill Bangor BT19 7PR

Our Reference: DE/2021-0070

18 June 2021

Dear Mr Murray

Freedom of Information Act 2000

Thank you for your request dated 20 May 2021 for information relating to

- 1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc are still running Windows 7?
- 2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc are still running Windows XP?
- 3. Who is the officer responsible for maintaining and delivering legacy applications to all your users?

The Department has completed a search of its records and I can confirm we do not hold any information in relation to your request. However, Enterprise Shared Services in the Department of Finance have advised that they may hold some or all of the information you have requested and will reply on behalf of all of the departments in the Northern Ireland Civil Service.

If you are unhappy with the level of service you have received in relation to your request, you may ask for an internal review within two calendar months of the date of this letter. You may write to the Departmental Information Manager, Rathgael House, Balloo Road, Rathgill, Bangor, BT19 7PR, or send an email to Freedom.Info@education-ni.gov.uk, if you wish to make a complaint.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a review of our original decision. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Should you have any queries about this letter, please contact me quoting the reference number above in any future communications.

Yours sincerely,

Neil McCormick Head of Information Management