

ICT

Lee Murray
C/O request-756685-9722ade4@
whatdotheyknow.com

Harlow Council
Civic Centre
The Water Gardens
Harlow
Essex CM20 1WG
www.harlow.gov.uk

Our Ref: RFI336265103
Date: 21st May 2021

Re: Request for Information - Reference Number RFI336265103 - Please quote this reference number if contacting the Council in relation to this matter.

Dear Mr Murray,

Thank you for your request for information, which was received on the 19th May 2021.

Request

Dear Harlow District Council,

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the following questions;

1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network? How many devices such as kiosks, lap tops etc are still running Windows 7?
2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network ? How many devices such as kiosks, lap tops etc are still running Windows XP?
3. Who is the officer responsible for maintaining and delivering legacy applications to all your users?

Thank you for your help.

Yours faithfully,

Lee Murray

Response

Your request is being considered and you will receive the information requested within the statutory timescale of 20 working days as defined by the Freedom of Information Act 2000, subject to information not being exempt or containing a reference to a third party.

Please note that due to the current Coronavirus outbreak, we may be unable to reply to your request within the statutory timescale. However, we will continue to try to respond to your request within 20 working days but this will depend on service provision across the council effecting our ability to respond. We hope that you understand any unavoidable delays.

The Freedom of Information Act 2000 provides public access to information held by public authorities. The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland.¹

Recorded information includes printed documents, drafts, computer files, letters, emails, notes, photographs, and sound or video recordings.¹

For your information, the Act defines a number of exemptions which may prevent the release of information you have requested. There will be an assessment and if any of the exemption categories apply then the information will not be released. You will be informed if this is the case, including your rights of appeal.

If the information you request contains reference to a third party then they may be consulted prior to a decision being taken on whether or not to release the information to you. You will be informed if this is the case.

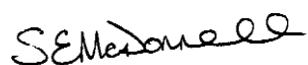
There may be a fee payable for this information. This will be considered and you will be informed if this is the case. In the event the fee must be paid before the information is processed and released. The 20 working day time limit for responses is suspended until receipt of the payment.

The Act does not give people access to their own personal data (information about themselves) such as their health records or credit reference file. If a member of the public wants to see information that a public authority holds about them, they should make a subject access request under the Data Protection Act 2018.¹

¹ Information Commissioner's Office, The Guide to Freedom of Information Version 4.9.5 October 2014, licensed under the Open Government Licence

If you have any queries concerning your request please ring Contact Harlow on (01279) 446655 or contact us at the above address.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S McDonnell', with a stylized flourish at the end.

Sandra McDonnell

Customer Support Officer

Tel: 01279 446140 Fax: 01279 446639

e-mail: sandra.mcdonnell@harlow.gov.uk