

Response to Request for Information

Eclipse System

I can confirm that the information requested is held by City of Wolverhampton Council. I list below the information that is being released to you.

1. When can Wolverhampton Council renegotiate payments to OLM? That is, what is the first contract breakpoint?

[The contract is for 7 years, the first breakpoint is 31st March 2022](#)

2. I note that this system was procured using Crown Commercial Service RM1059. Clause 24 of the contract with this procurement framework is as follows:

"24.1 Notwithstanding the Supplier's obligations under Clause 17 (Continuous Improvement), the Customer shall be entitled to regularly benchmark the Call Off Contract Charges and level of performance by the Supplier of the supply of the Goods and/or Services, against other suppliers providing services substantially the same as the Goods and/or Services during the Call Off Contract Period.

24.2 The Customer, acting reasonably, shall be entitled to use any model to determine the achievement of value for money and to carry out the benchmarking evaluation referred to in Clause 24.1 above."

Wolverhampton City Council has the right to carry out a price benchmarking exercise. Has the Council done this in respect of the OLM Eclipse system? If not, does the Council have a planned date for a price benchmarking exercise?

[There are no plans at present to benchmark the prices.](#)

Please quote the reference number 2045193 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Governance Team
Governance
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St. Peter's Square
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If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner, contact details can be found on their website: www.ico.org.uk

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