

Reference: 1-170267075

21 April 2011

By email

Eleanor Berg
Information Requests

Mr Michael Trodd
request-63855-bf059c11@whatdotheyknow.com

information.requests@ofcom.org.uk

Dear Mr Trodd

Request for Information

I am writing with regards to your recent request for information regarding Power Line Technology. We are considering your request under the Freedom of Information Act and the Environmental Information Regulations.

As I explained in my letter on 29 March the time limit for responding to your request needed to be extended. However, it is necessary to extend the time once again. While we aim to respond within 40 working days when considering a public interest test, recently we have had a large volume of requests for information regarding PLT and we are aiming to provide a full response to them all (at the same time) as soon as possible.

I apologise for the further delay to this request and I will write to you again when we are in a position to respond in full.

Yours sincerely

Eleanor Berg

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Graham Howell
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA