

Reference: 1-170267075

30 March 2011

By email

Eleanor Berg
Information Requests

Mr Michael Trodd
request-63855-bf059c11@whatdotheyknow.com

information.requests@ofcom.org.uk

Dear Mr Trodd

Freedom of Information: Right to know request

Thank you for your request for information which Ofcom received on 2 March 2011.

I am writing to advise you that the time limit for responding to your request for information needs to be extended. It is occasionally necessary to extend the 20 working day time limit for issuing a response. In this case, this is because the information requested must be considered under one of the exemptions which exempt Ofcom from releasing the information, to which a public interest test applies. The exemption concerned is in section 31 of the Freedom of Information Act, which deals with law enforcement and the functions of a public authority. This extra time is needed in order to make a determination as to the public interest in releasing the information.

We are also considering your request under the Environmental Information Regulations 2004.

I hope to let you have a response as soon as possible.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

A handwritten signature in black ink, appearing to be 'EM' followed by a stylized flourish.

Eleanor Berg

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or

- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exception cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Graham Howell
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF