

Ms. Loredana Grigore

Harrow Council
Civic Centre
Station Road
Harrow
HA1 2UL
24 August 2017
Our ref: 3512395

Dear Ms. Grigore

Thank you for your request for information received on 2 August 2017.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by Harrow Council. I have detailed below the information that is being released to you.

Your Request

1. Please provide an organisational chart of your Childrens Services Department from Director down to Team Managers providing the names of current postholders as appropriate (Director down to Service Manager would be excellent including Heads of Service, Principal Officers).

See attached

2. Please identify who within Children's Services and your Human Resources Department takes lead responsibility on social worker recruitment and retention.

Neil Harris

3. What steps if any have you taken or intend to take to incentivise social worker retention?

We incentivise through market supplement, retention bonus, extensive training programme, and manageable caseloads.

If you have any questions, please contact me on 020 8736 6786 or
xxxxx.xxxxxxx@xxxxxx.xxx.xx.

If you are dissatisfied with the way your request for information has been handled, you can request an internal review of Harrow Council's decision by writing to:

Visva Sathasivam
Harrow Council
Civic Centre
Station Road
Harrow
HA1 2XF

Email: xxxxx.xxxxxxxxxx@xxxxxx.xxx.xx

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House,
Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Website: <http://www.ico.org.uk/complaints/handling/complain>

There is no charge for making an appeal.

Yours sincerely

Vinal Chauhan
Complaints & FOI Officer
People Services
020 8736 6786
xxxxx.xxxxxxxxxx@xxxxxx.xxx.xx