

Information Requests

PP B3E 2
County Hall
Taunton
Somerset
TA1 4DY

Please ask for: Simon Butt
FOI Reference: 2601665
Direct Dial: 01823 359359

Email: @

Date: 13 July 2017

Mrs Brenda Prentice
???

Dear Mrs Prentice

Freedom of Information Act 2000

I can confirm that the information you have requested is held by Somerset County Council.

Your Request:

Please tell me, who regulates Adult Social Care in County Hall? Where can this be found, in what Act?

Our Response:

Stephen Chandler, Director of Adult Services (DASS) is the statutory post holder with responsibility within Somerset for adult social care services, this includes ensuring the requirements of the Care Act are met. Individual services are however regulated by CQC (Care Quality Commission), which was set up under the Health and Social Care Act 2008.

Please quote the reference number 2601665 in any future communications.

If you feel your request has not been answered in sufficient detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to the email that this response was attached

to detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not content with the outcome of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint.

The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web address: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

Simon Butt
Information Request Officer