

To Mr B Adams
request-145307-d07cff7c@whatdotheyknow.com

DWP Business Management Team
Health & Disability Assessments (Operations)
DWP.MEDICALSERVICESCORRESPONDENCE@DWP.GSI.GOV.UK

15 February 2013

Dear Mr Adams

Freedom of Information Act - Request for Internal Review

Our Reference: FOI IR 0141

Thank you for your email dated 9 February 2013 requesting a review of the Department for Work and Pensions (DWP) handling of your request as you had not received a response.

In your email you stated:

Your response is overdue.

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

Your original request 'Who is Atos?' (FOI 0173) was received by the Department on 12 January 2013.

The Freedom of Information (FoI) Act allows 20 working days from date of receipt of the request in which to respond. DWP endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working day deadline for the request was 11 February 2013 and it is noted that the response was issued to you via the What Do They Know website on 13 February 2013. In this instance, the Department failed to respond within the 20 working days and we apologise for the delay in our original response.

In reviewing your request the FOI Internal Reviewing Officer upholds your complaint as the Department failed to respond to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

Business Management Team
Health & Disability Assessments (Operations)
dwp.mex@xxx

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk