



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Our reference: FOI2021/00725

C A James
request-780762-571f23d1@whatdotheyknow.com

18 August 2021

Dear C A James,

Freedom of Information Request – FOI2021/00725

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 10 August 2021, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the following information:

Until recently I was able to pay my Post Office Credit Card (Bank of Ireland) monthly account at my local Post Office. This card has now been withdrawn and the Post Office (Capital One) card, promoted by Post Office, which I have obtained to replace the Bank of Ireland card, cannot be paid at a Post Office.

- 1 Which credit cards CAN I pay at a Post Office?**
- 2 If you know, which of them charge no fees?**

I can confirm that Post Office does not hold the information you have requested, currently we do not offer this service as we do not have any Credit Card Clients. However, we hope to provide an over the counter bill payments service for the Post Office Capitol One card later this year.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'K Moodie', enclosed within a thin black rectangular border.

Kerry Moodie
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
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