

23<sup>rd</sup> August 2018

Dear Requester

## **FREEDOM OF INFORMATION REQUEST - RESPONSE**

**FOI Reference: OPTUM FOI 500-437 – SWL CCG**

I refer to your email received on 30 July 2018. I can confirm on behalf of NHS South West Lincolnshire Clinical Commissioning Groups (CCG) supported by Optum Commissioning Support Services, and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information you have requested. A response to each element of your request is detailed below:

### **REQUEST & RESPONSE**

I am emailing to request the following information under the Freedom of Information Act:

A) Please list the wheelchair services provided by the CCG, including:

i) The provider

**RESPONSE:** This information is published on the CCG's website under "about us" in the CCG's procurement register which is available here:

<https://lincolnshireeastccg.nhs.uk/about-us/finances/competition-procurement-patient-choice-and-contracting>

ii) The geographical area covered

**RESPONSE:** Lincolnshire

iii) Brief description of the provision covered

**RESPONSE:** Children and adult's wheelchairs and special seating, incorporating: assessment, prescription; purchase/provision of equipment (wheelchairs and posture services); equipment delivery and provision of training; repair service; re-assessment; equipment hand-back/collection arrangements and refurbishment of equipment.

iv) The need level met (i.e. low, end of life, hospital discharge, etc)

**RESPONSE:** All levels of need include 'end of life'

B) For each instance where the answer to 'A i' is anything other than the CCG itself:

i) The date when the related contract began

**RESPONSE:** This information is published on the CCG's website under "about us" in the CCG's procurement register which is available here:

<https://lincolnshireeastccg.nhs.uk/about-us/finances/competition-procurement-patient-choice-and-contracting>

ii) The annual cost of the contract to the CCG

**RESPONSE:** This information is published on the CCG's website under "about us" in the CCG's procurement register which is available here:

<https://lincolnshireeastccg.nhs.uk/about-us/finances/competition-procurement-patient-choice-and-contracting>

iii) The annual cost of the service at the last point it was provided directly by the CCG

**RESPONSE:** Not applicable.

iv) The date when the current contract will expire

**RESPONSE:** 31/3/2019

C) For each instance where the answer to 'A i' is the CCG

i) The annual cost to the CCG of the service for each of the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19

**RESPONSE:** Not applicable.

D) The following information about wheelchair service use

i) The current total longest open episode of care for (a) adults and (b) children, in weeks

**RESPONSE:** Information on waiting times is publically available at

<https://www.england.nhs.uk/publication/wheelchair-services-operational-data-collection-quarter-4-dataset-2017-18-january-march-2018/>

ii) The average waiting time in weeks for the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19 (up until the date on which this request is received)

**RESPONSE:** Information on waiting times is publically available at

<https://www.england.nhs.uk/publication/wheelchair-services-operational-data-collection-quarter-4-dataset-2017-18-january-march-2018/>

iii) The total annual spend on wheelchair services for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19

**RESPONSE:** This information is available within the CCGs Annual Report published on the CCGs public website and available via this link

<http://southwestlincolnshireccg.nhs.uk/about-us/key-documents>

iv) The total number of complaints relating to wheelchair services received for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19 (and the outcome of complaints if possible)

**RESPONSE:** The CCG has not received any formal complaints relating to wheelchair services for the years stated.

I trust that this answers your queries with the information we currently hold, but if we can be of any further assistance please do not hesitate to contact the FOI Team.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Optum Commissioning Support Service  
FOI TEAM  
South Kesteven District Council Offices  
St. Peter's Hill  
Grantham  
NG31 6PZ

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the CCGs.

The Information Commissioner's contact details can be found here:

<https://ico.org.uk/global/contact-us/>

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from the CCG. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead. All requests for re-use will be responded to within 20 working days of receipt.

Yours faithfully

**FOI Team**

**On behalf of NHS South West Lincolnshire CCG**