

Ref: CF1361

23 August 2018

NHS North Cumbria Clinical Commissioning Group
4 Wavell Drive, Rosehill
Carlisle, Cumbria, CA1 2SE

Sent by email to request-502523-12d218ed@whatdotheyknow.com

tel. 01768 245 486
email. foi@cumbriaccg.nhs.uk
web. www.northcumbriaccg.nhs.uk

Dear Gareth

FREEDOM OF INFORMATION REQUEST

I am writing regarding your request for information, which was received on 27 July 2018 about wheelchair services.

A) *Please list the wheelchair services provided by the CCG, including:*

i) *The provider*

North Cumbria University Hospitals NHS Foundation Trust
Lancashire Teaching Hospitals NHS Foundation Trust
Newcastle Upon Tyne Hospitals NHS Foundation Trust

ii) *The geographical area covered*

West, North and East Cumbria

iii) *Brief description of the provision covered*

Information about these services is publicly available and can be found online at the following address:

<http://www.ncuh.nhs.uk/our-services/directory/rehabilitation.aspx>

iv) *The need level met (i.e. low, end of life, hospital discharge, etc)*

A range of assessment, treatment and advisory services. Patients can be seen:

- **As an inpatient**

- As an outpatient
- On a day care basis

Further information can be found on the above link.

B) For each instance where the answer to 'A i' is anything other than the CCG itself:

i) The date when the related contract began

01/04/2017

ii) The annual cost of the contract to the CCG

North Cumbria University Hospitals NHS Foundation Trust – the figure forms part of a block contract with this provider and cannot be broken down.

Lancashire Teaching Hospitals NHS Foundation Trust - £5408 (Note: The value above is the element relating to Wheelchair Services and is part of a larger contract for acute services. The contract has been adjusted to reflect the CCG boundary change which took effect from 01/04/2017 and relates to North Cumbria CCG.)

The Newcastle Upon Tyne Hospitals NHS Foundation Trust - £475,078 (Note: The value above is the element relating to Wheelchair Services and is part of a larger contract for acute services. The contract has been adjusted to reflect the CCG boundary change which took effect from 01/04/2017 and relates to North Cumbria CCG.)

iii) The annual cost of the service at the last point it was provided directly by the CCG

N/A

iv) The date when the current contract will expire

They are all annual rolling contracts.

C) For each instance where the answer to 'A i' is the CCG

i) The annual cost to the CCG of the service for each of the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19

N/A

D) *The following information about wheelchair service use*

- i) *The current total longest open episode of care for (a) adults and (b) children, in weeks*
- ii) *The average waiting time in weeks for the following financial years: 2015/16, 2016/17, 2017/18 and 2018/19 (up until the date on which this request is received)*
- iii) *The total annual spend on wheelchair services for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19*
- iv) *The total number of complaints relating to wheelchair services received for the following financial years 2015/16, 2016/17, 2017/18 and 2018/19 (and the outcome of complaints if possible)*

This information is not held by NHS North Cumbria Clinical Commissioning Group (CCG). The information would need to be acquired from the providers of the service.

Freedom of Information Requests for North Cumbria University Hospital Trust can be directed to:

**North Cumbria University Hospital Trust
Information Governance Team
Cumberland Infirmary
Carlisle
CA2 7HY
Email: foi.requests@ncuh.nhs.uk**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on NHS North Cumbria CCG's website.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision you should write to:

Head of Communications and Engagement
NHS North Cumbria Clinical Commissioning Group
4 Wavell Drive
Rosehill
Carlisle
Cumbria
CA1 2SE
Email: FOI@cumbriaccg.nhs.uk

If you are not content with the outcome of the internal review, you have a right under section 50 of the Freedom of Information Act 2000 to apply for a decision by the Information Commissioner

as to whether we have properly dealt with your request. Please note that an application to the Information Commissioner may be refused if you have not exhausted any organisational review (complaint) procedure we provide, if there has been undue delay in making it, if the Information Commissioner considers your application is frivolous or vexatious or if your application has been withdrawn or abandoned.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow
Cheshire
SK9 5AF

Re-use of Public Sector Information

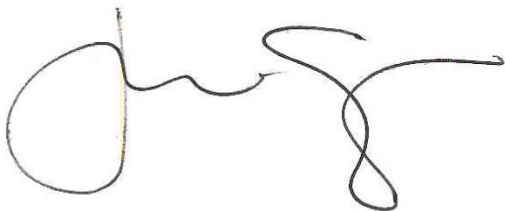
You may re-use this document/publication (not including the CCG or NHS Logo) free of charge in any format for research, private study or internal circulation within your organisation. You must re-use it accurately and not use it in a misleading context.

The material must be acknowledged as copyright and you must give the title of the source document/publication.

Where we have identified any third party copyright material you will need to obtain permission from the copyright holders concerned. For any other use of this material please apply for a licence for core material by contacting the Access Officer at the above address.

We will provide this response in another format if requested.

Yours sincerely

A handwritten signature in black ink, appearing to be 'D. G.', written in a cursive style.

Head of Communications and Engagement
NHS North Cumbria Clinical Commissioning Group