



Ref: HU 1679

1 November 2019

Neil Douglas
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NHS Hull CCG
Freedom of Information Team
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Dear Mr Douglas

Your Request for Information

I am writing in response to your recent request that we received on 8 October 2019, in which you requested the following information under the Freedom of Information Act 2000.

Information Requested/Response

1. Is your Wheelchair service procured as a separate service, or is it combined with other services such as Community Equipment, Prosthetics etc. If so, which services is it combined with?
[It is a combined service with community equipment.](#)
2. Is your wheelchair service procured as an integrated wheelchair service (i.e. Assessments and approved repair in one contract) or separately as different contracts?
[Integrated service – assessments, provision of equipment and repair/maintenance all in one contract.](#)
3. Is your provider / providers an NHS organisation or a contracted out non NHS organisation?
[The provider is a contracted-out non-NHS organisation.](#)

Dr Dan Roper
Chair

Emma Latimer
Chief Officer

4. What is the name of your current Wheelchair Services provider – or if Approved Repair and Assessments are provided separately, what are the names of the providers for each service?
NRS Healthcare (previously known as Nottingham Rehab Supplies).
5. Is your wheelchair service exclusive to your CCG?
Yes
6. If your service is combined with another CCG please provide a list of the CCGs that share this wheelchair service and confirm who is the lead CCG?
Not applicable
7. When was each part of your wheelchair service (Assessment, Approved Repair, or integrated) last tendered?
2016.
8. When does the current contract expire. Please provide details of any potential contract extensions?
31 March 2021 with an option to extend by 2 years.
9. Please provide the date this Wheelchair service will be next tendered?
I can confirm that the information you have requested is not held by NHS Hull Clinical Commissioning Group (CCG) as this has yet to be decided.
10. What is the size of the population covered by your wheelchair service?
I can confirm that NHS Hull CCG holds this information. The information is exempt under Section 21 of the Freedom of Information Act 2000 (FOIA), because the information is reasonably accessible to you, as it is already in the public domain at in the CCGs Annual Report 2018/19 page 7 at:

<https://www.hullccg.nhs.uk/publications/a-z-of-publications/current/>

A direct link to the document is at:
<https://www.hullccg.nhs.uk/wp-content/uploads/2018/06/2017-18-annual-report-and-accounts-for-website.pdf>
11. How many registered users are served by the Wheelchair Service?
8,160 users currently registered with the wheelchair service (accurate as per August 2019).
12. What is the contract spend in the last financial year for the integrated Wheelchair service?
I can confirm that the information you requested is not held by NHS Hull CCG, as this is a combined budget with community equipment service. However, we can advise the annual cost of the contract to the CCG for the wheelchair assessment service is £224,440.

The information we have provided to you is copyrighted to NHS Hull CCG and provided to you free of charge for your personal use or for other specific uses permitted in the Copyright Act. If however you wish to use the information we have

provided for any commercial purposes including the sale of the information to a third party then, under the Regulations on the Re-use of Public Sector Information Regulations 2015, you must ask us for permission to do so in respect of each specific piece of such information. If we do grant such permission this may involve a licensing arrangement which may attract a fee. Should you wish to apply for permission for commercial re-use under the Regulations you should write to the Freedom of Information Manager to the address above.

If you have any concerns about the way your request has been handled; the operation of the Publication Schemes; the response received, or the 'exemption' decision, you should, in the first instance contact me to try to resolve them. If you are not happy with the outcome, you can write to our Accountable Officer at the address above to make a request for an internal review.

If you are not satisfied with the outcome of the internal review, you can then write to the Information Commissioner:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline telephone: 01625 545 745

Please do not hesitate to contact me should you need any further assistance. You can find out more information about our Clinical Commissioning Group by visiting our website www.hullccg.nhs.uk .

Yours sincerely

Freedom of Information Officer
NHS Hull Clinical Commissioning Group