

To Ms S Rogers
Request request-126931-68455e51@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xx

Our Ref: VTR IR616

30 October 2012

Dear Ms Rogers,

Freedom of Information Act – Request for Internal Review

Thank you for your email dated 25 September 2012 requesting a review of the Department for Work and Pensions (DWP) decision to provide information about Healthcare Professionals training in mental health.

In your email you asked to be provided with information answering the following questions:-

I sent a FOI request on the 25th August and have not received a response. The law gives 20 days in which to respond. I would like to either know why there is a delay or a response. The question was

As Atos healthcare are contracted to carry out Work Capability Assessments on behalf of DWP, can you tell me if

- 1. You know what training in mental health is provided to each HCP.*
- 2. What mental health training s provided and for how long is the training*

Your review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests. The case has been examined afresh to ensure all factors were taken fully into account and that all aspects of the time compliance of the request were considered.

Your request 'What Mental health training is given to Healthcare Professionals carrying out WCA' (FOI 3739-3312) was received by the Department on 24 August 2012.

The Freedom of Information (Fol) Act allows 20 working days from date of receipt of the request in which to respond. DWP endeavour to answer promptly and no later than the 20 days deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working days deadline for your original request was 24 September and it is noted that the response was issued to you via the What Do They Know website on the 25 September 2012.

In reviewing your request the Independent Reviewing Officer upholds your complaint as the Department failed to respond to your request within 20 working days, which was related to an

internal electronic security system which stopped the issue of the original response on 24 September. Please accept our apologies for the delay in issuing both that and this response to you.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xxx.xx

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk