

Chief Executive John Metcalfe

To
Matt Smith
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From
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Our Ref: iw20/11/1003

5 November 2020

Dear Matt

Thank you for your information request dated 02/11/20 which is currently being considered.

As required by the Freedom of Information Act 2000, the Isle of Wight Council will respond to you as soon as possible and no later than 20 working days after the receipt of your request.

Under the Act, there is a limit for responding to requests where they exceed the Appropriate Fee Limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004. The fee limit is set down by the Lord Chancellor and is £450 which equates to a maximum of 18 hours of search and retrieval time.

Should your request fall into this category, we will notify you as soon as possible, to discuss any options available to you.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit, County Hall, Newport, Isle of Wight, PO30 1UD. Or by email to <a href="mailto:information@iow.gov.uk">information@iow.gov.uk</a>, or complete the on-line appeals form that can be found at <a href="www.iwight.com">www.iwight.com</a>. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

Jessie Darroll

**Department Information Guardian**