

Definition of partner for Great Britain: Someone to whom the customer is either married, in a civil partnership with, or living together with as if married.

If the customer has a responsible and willing partner:

1. Consider transferring the Pension Credit application into the partner's name so that they become the customer and receive the Pension Credit payment. You can do this if the partner satisfies the conditions for receiving Pension Credit, the customer and partner agree and the couple would not be financially worse off.
2. If transferring the application into the partner's name is not possible, consider if split payments would cause further problems, for example potential violence to the partner.
3. If split payments would cause further problems, consider if there is another person who could be the responsible person.
4. If you decide to split the Pension Credit payment, consider paying a small amount to the customer for their personal use. **Note:** To maintain the case on Income Support Computer System, you must pay the customer at [least 10p weekly](#) by ISCS, and the balance to the responsible partner clerically.
5. Complete Clerical Pension Credit assessment form **A14(PC)** calculation and payment panels as appropriate.
Take a common sense approach about the amount to pay to the customer, based on the circumstances of each case.

Return to: [Split Payments are Appropriate](#) or [ISCS - Changes in Entitlement for Split Payments](#).