

Definition of partner for Great Britain: Someone to whom the customer is either married, in a civil partnership with, or living together with as if married.

Consider paying the customer's Pension Credit to a responsible person such as a relative or friend if the:

- customer does not have a responsible and willing partner, or payment to their responsible partner would cause difficulties
- responsible person has asked for help and agrees to be the responsible payee.

If the responsible person has been asked to help and agrees to be the responsible payee:

1. Check if Pension Credit is the customer's main income.
2. If Pension Credit is only part of the customer's income, consider making the customer's Pension Credit payment to the responsible person.
3. If Pension Credit is the customer's **only** income, consider paying a small amount to the customer for their personal use and the balance to the responsible payee. **Note:** To maintain the case on Income Support Computer System (ISCS), you must pay the customer at [least 10p weekly](#) by ISCS, and the balance to the responsible partner clerically.

Take a common sense approach about the amount to pay to the customer, based on the circumstances of each case.

Return to: [Split Payments are Appropriate](#) or [ISCS - Changes in Entitlement for Split Payments](#).