Essex County Council PO Box 11, County Hall Chelmsford Essex CM1 1LX



Ms Pat Smith Our Ref: ECC-013246-11 request-75317-1f2d4a00@whatdotheyknow.com Date: 27 July 2011

Dear Ms Smith

### Your Freedom of Information Request:

I am writing in respect of your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 S14 (2) the Authority has a right to refuse to provide an applicant with information held if the Authority has previously supplied the information to the requestor.

The Authority believes in this case such an exemption applies to the following part of your request:

# 1. Two hours? What type of training?

This information was supplied to you on 21<sup>st</sup> June 2011, reference ECC-012273-11, and as part of your internal review for the same response. It has therefore been decided to refuse this part of your request. We can however provide further context to this area as we have calculated that as a percentage of Post 16 students that we have travelling, those with ASD account for 2 % of the students travelling.

# 2. I have never heard of a transport decision-maker going into schools. Please provide evidence of this.

Decision-makers maintain contact with schools via telephone calls, and where necessary a personal visit on an ad hoc basis. We do not record when these visits take place in an accessible format and are therefore unable to provide this to you.

If you are not satisfied with the decision you may ask for an internal review via Essex County Council's Complaint, Compliments & Comments procedure. For further information which outlines these procedures please follow this link <a href="http://www.essex.gov.uk/Pages/Complaints-comments-compliments.aspx">http://www.essex.gov.uk/Pages/Complaints-comments-compliments.aspx</a>







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If you cannot access the internet please contact us on 01245 436071 we will be happy to provide a printed copy.

In addition if you are not satisfied with the Council's decision you may apply to the Information Commissioner for an independent review at the following address:

The Information Commissioner Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 01625 545700

Web Address: www.informationcommissioner.gov.uk

#### Yours sincerely

#### Lauri Almond

Information Governance Officer Schools, Children and Families

Essex County Council Telephone: 08457 430430

Email: <a href="mailto:yourighttoknow@essex.gov.uk">yourighttoknow@essex.gov.uk</a>