



**Kent
Police**



Mr Adam Dean,
[request-782289-
cf764be9@whatdotheyknow.com](mailto:cf764be9@whatdotheyknow.com)

Direct Line: 01622 652610
E-mail: freedomofinformation@kent.police.uk

Date: 9th September 2021
FOI Ref: 00189/21

Dear Mr Dean,

Freedom of Information Request 00189/21

I write in response to your request for information under the Freedom of Information Act 2000 received on **14th August 2021**.

- 1. Could you please provide copies of all terms of service, terms of use, terms & conditions, or any other legal terms agreed between yourselves and What3words Limited?*
- 2. Could you please provide copies of all correspondence, written or electronic, made either between What3words Limited and yourselves, even where you have not replied?*
- 3. Could you please provide a list of all payments either to or by What3words Limited?*
- 4. Could you please provide copies of any training or guidance materials provided to you by What3words Limited?*
- 5. Could you please provide copies of any internal discussions or decisions regarding the use of What3words Limited by yourselves?*

What3Words (W3W) is free to the emergency services and thus no money has been spent. Kent Police uses a number of different positioning systems to assist in the dispatch to incidents, to ensure that the correct location is reached. This location positioning is built into the various systems that the police services uses by the software suppliers themselves.

Whilst members of the public can download the W3W app themselves and voluntarily provide their position to the emergency services, this is not the only location positioning method that is used.

Kent Police's Procurement department has advised that Kent Police have no relationship with W3W and have not been asked to arrange any formal contracts. Therefore, as far as can be reasonably ascertained, no information relating to your request is held.

Thank you for your interest in Kent Police. If you have any queries about your request or the application of the Freedom of Information Act generally, please contact this office quoting the reference number above.

Yours sincerely,

Adam Staden

Public Disclosure Officer



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Your right to appeal

We take our responsibilities under the Freedom of Information Act seriously but if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have 40 working days from the date the response is issued to request that Kent Police carry out an internal review.

If your request for a review concerns the decision to apply an exemption, it would assist if you would outline why you believe the exemption does not apply.

Kent Police will acknowledge receipt of any request for a review and aim to respond as soon as practicable, in most cases within 20 working days of receipt. If the review will not be completed in this timescale, you will be informed.

You may lodge your request for a review in writing:

Our email address is: freedomofinformation@kent.police.uk

Our postal address is:

Freedom of Information
Coldharbour,
London Road,
Aylesford,
Kent,
ME20 7SL

If you are still dissatisfied following our internal review, you have the right under section 50 of the Act to appeal directly to the Information Commissioner who would normally expect you to have exhausted the internal review procedure provided by Kent Police.

For information on how to appeal to the Information Commissioner please visit the website at www.ico.org.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
0303 123 1113