

ID

**INSTRUCTIONS AND INFORMATION**

- 1 Please ensure you have all your personal belongings with you when leaving the tram. Thank You
- 2 Please hold tight this tram is about to depart
- 3 Please have the correct change or ticket or travel pass ready for inspection
- 4 Only registered guide or hearing dogs are allowed on the tram
- 5 The Metro is regularly patrolled by the safer travel police team
- 6 Please do not put your feet on the seats and respect other passengers privacy thank you
- 7 Eating or drinking is not permitted on the tram
- 8 Family tickets must include at least one child between five and fifteen years of age
- 9 A penalty fare will be issued to any passenger travelling without a valid ticket or pass
- 10 To exit the tram, please press the illuminated button on the door
- 11 Parkway Terminal
- 12 There is a normal service in operation today.
- 13 There is currently a disruption to services, please expect some delays.
- 14 Due to an incident all tram services are now suspended, please leave the tram at the next tram stop.
- 15 Due to an incident all tram services are now suspended, please alight this tram.
- 16 Please do not attempt to board or leave the tram when the door warning tones are sounding as the doors are about to close.
- 17 Please have your ticket or pass ready for inspection on leaving the tram.
- 18 Please purchase your ticket from the conductor on the tram to help us reduce queues at The Hawthorns.
- 19 CCTV is in operation on the trams and tram stops for your safety and security.
- 20 For safety and security reasons please do not leave your personal belongings unattended on the trams or tram stops.
- 21 For safety and security reasons please evacuate this tram immediately.
- 22 Smoking is not permitted on Midland Metro.
- 23 Please be considerate to Metro staff at all times.
- 24 Midland Metro staff have the right to work without fear of threat or intimidation. Please respect this right. Offenders will always be prosecuted.
- 25 Metro staff have the right to work without fear or threat of intimidation
- 26 Passengers are advised that the green seats on this tram are priority seats.

City Zone short hop tickets are not valid beyond this stop

Group tickets are only available in the off peak