



Guildhall  
Marshall's Yard  
Gainsborough  
Lincolnshire  
DN21 2NA  
Telephone (01427) 676676  
Fax (01427) 675170  
Web [www.west-lindsey.gov.uk](http://www.west-lindsey.gov.uk)  
DX 27214 Gainsborough

Your contact for this matter is:

Freedom of Information Team  
Direct Dial: (01427) 676676  
FOI@west-lindsey.gov.uk

11 February 2014

**Response sent by email to:** request-193608-6ab9e114@whatdotheyknow.com

Dear Sir

**Freedom of Information Act 2000 – Information Request No FOI 2277**  
**Re:** Housing and Homelessness

With reference to our acknowledgement letter sent 20 January 2014.

Unfortunately we are experiencing an on-going server issue which has caused the housing register system to be unavailable. We have therefore been unable to extract the information you are requesting. Obviously work is taking place to resolve this situation but in the meantime it would be helpful if you would agree to an extension of time to process your request.

We apologise for any inconvenience caused and will hopefully be in a position to respond by Friday 21<sup>st</sup> February 2014.

Yours faithfully

FOI Office  
West Lindsey District Council  
Marshall's Yard  
Gainsborough  
Lincolnshire  
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