

Dear Jamie Dixon,

**Freedom of Information Request Ref: F19\_550**

Thank you for your request for information from the University of York and clarification received on 27 November 2019. Please see our response below.

**I'd like to make a request regarding information on wellbeing services.**

**I'd like to request information regarding:**

- **The total spend on staff and student wellbeing services (or the equivalent department) during the 2018/19 academic year.**
- **Are student mental health services funded by the total identified above? Y/N**
- **If not, could you please identify which departments are responsible for student mental health support?**

**Clarification received 27/11/19:**

**When referring to Student and Staff Wellbeing, I mean to encompass as many departments as possible that involve supporting both students and staff in a day to day basis.**

**This could include mental health support programs, wellness programs, the cost of staff that specialise in wellbeing support etc. I would appreciate as close to a total figure for this as possible although I would also ask that it's broken down or specifies which services are included in that total.**

The University holds information about staff and student wellbeing services however, spend on such services is a distributed function of the University including staff in colleges, academic departments and central support services. To calculate a total spend figure would require individual analysis of hundreds of staff job descriptions and departmental functions to determine what percentage of staff time or resources were dedicated to student and staff wellbeing programmes and support.

It is estimated that the time taken to determine whether the information is held, identify, locate and retrieve the relevant records and extract and collate any information from these, would exceed the

costs limit under section 12(1) of the Freedom of Information Act 2000. The 'appropriate limit' is currently £450 for universities, as defined by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This letter accordingly acts as a refusal notice in respect of the information sought.

In accordance with the section 16 duty to provide you with advice and assistance in respect of your enquiry, the University could reconsider your request if you were to identify specific departments or areas of the University which are of particular interest to you. Please review the information available at:

- <https://www.york.ac.uk/about/departments/>
- <https://www.york.ac.uk/admin/hr/browse/health-and-well-being>
- <https://www.york.ac.uk/about/departments/support-and-admin/sas/>

In accordance with the provisions of section 17(4) of the Freedom of Information Act this letter acts as a Refusal Notice in respect of the information withheld under section 12(1) above.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted in writing to the Information Governance Officer at [foi@york.ac.uk](mailto:foi@york.ac.uk), detailing your grounds for appeal/complaint. A full copy of our review procedure can be found at <http://www.york.ac.uk/records-management/foi/foi-policy/foi-complaints/>.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

I hope this information is useful.

Yours sincerely,

**Information Governance Team**