



Home Office

Returns  
Immigration Enforcement  
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Caitlin Burbridge  
Whatdotheyknow

15 August 2014

Dear Ms Burbridge,

REF: FOI 32401

Thank you for your emails dated 23 July 2014 regarding internet access for detainees in immigration removal centres. Your requests fall to be dealt with under the Freedom of Information Act 2000. You have asked for the following.

"I am writing to ask which websites detainees in Brook House, (Campsfield House), (Colnbrook), (Dover), (Dungavel), (Harmondsworth), (Haslar), (Larne House), (Morton Hall), (Pennine House) immigration removal centre are blocked from accessing?"

You are requesting the same information about separate immigration removal centres and Pennine House, Larne House Short-Term Holding Facilities so we have combined the requests into and a response will not be sent for the other requests.

Supervised internet access, including email, is provided in all centres for the purpose of adding to the number of ways in which detainees are able to maintain contact with family and friends and their legal representatives and is recognised by the Home Office as one of the components of a range of activities to meet the recreational and intellectual needs of detainees. Access is usually facilitated through pre-booked time slots and can differ between centres depending on the numbers of terminals and the level of demand. Where a detainee is having difficulties accessing a particular site they may approach the local supervisor or tutor who may be able to take the specific issue forward for them.

The service provider at each centre adheres to technical and functional specifications set by the Home Office which are designed to minimise any risk to the safety and security of the centre, to ensure that detainees are not exposed to offensive or inappropriate material and to protect the public from harm.

Prohibited categories of sites include gambling, racist material, social networking, pornographic material and websites supporting and promoting acts of terrorism or containing extremist and radicalisation material.

I hope you find this response helpful, however, if you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 32392. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
3<sup>rd</sup> Floor, Peel Building  
2 Marsham Street  
London SW1P 4DF  
E-mail: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

David Goggin  
Returns  
Immigration Enforcement  
Home Office