

To Mr J Newman
Request -xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx

DWP Central Freedom of Information Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xx

Our Ref: 3827-IR573

10 October 2012

Dear Mr Newman,

Thank you for your email dated 12 September requesting an Internal Review of your previous request 'WCA Postponement - no audio recorders' reference; FOI 3682-3147.

In your email you asked to be provided with information answering the following questions:-

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'WCA Postponement - no audio recorders'.

In the absence of any form of update after 20 days, all I can do is make this request.

A full history of my FOI request and all correspondence is available on the Internet at this address:

http://www.whatdotheyknow.com/request/wca_postponement_no_audio_record

The Freedom of Information (Fol) Act allows 20 working days from the date of receipt of the request in which to respond. DWP endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

Your previous request was received on 13 August 2012 and the 20 working day deadline for response was 11 September and it is noted that the response was issued to you via the What Do They Know website on 13 September. In this instance, the Department failed to respond within the 20 working days and we apologise for the delay.

In reviewing your request the reviewing officer upholds your complaint as the Department failed to respond to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk