

To Mr J Newman

xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx

DWP Business Management Team
Health & Disability Assessments (Operations)

5 February 2013

Dear Mr Newman,

Freedom of Information Act - Request for Internal Review

Our References: IR701 and IR884

Thank you for your emails dated 20 October 2012 and 23 December 2012 requesting reviews of the Department for Work and Pensions (DWP) handling of your request ref. 3903-3691

In your October email you specifically asked;

I am writing to request an internal review of Department for Work and Pension's handling of my FOI request 'WCA Audio Recording (6)'. 20 days and no feedback whatsoever

Your email of 23 December stated:

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'WCA Audio Recording (6)'.

3 months since the original request, 2 months since the IRR and not a word.

A full history of my FOI request and all correspondence is available on the Internet at this address: http://www.whatdotheyknow.com/request/wca_audio_recording_6

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

The review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests. The case has been examined afresh, and guidance has been sought from domain experts to ensure all factors were taken fully into account.

Your request 'WCA Audio Recording (6)' (FOI 3903-3691) was received by the Department on 24 September 2012.

The Freedom of Information (FoI) Act allows 20 working days from date of receipt of the request in which to respond. BMT endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working day deadline for the request was 22 October and it is noted that the response was issued to you via the What Do They Know website on 22 January 2013. In this instance, the Department failed to respond within the 20 working days and we apologise for the delay.

In reviewing your request the FOI Internal Reviewing Officer upholds your complaint as the Department failed to respond to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Business Management Team
Health & Disability Assessments (Operations)

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xxx.xx

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing xx@xxx.xxx.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, London SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk