

Dr Cee Kim
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FOI ref: 4845

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24 October 2019

Dear Dr Kim

Thank you for your Freedom of Information request received on 22 October 2019, asking about a hospital discharge service run by the Trust.

The Trust does not hold this information, and is exempt from providing it in accordance with Section 1 (1) of the Freedom of Information Act.

To assist you, all patients are discharged, we would require a narrower definition of discharge, and also whether a discharge is successful is subject to interpretation. Some patients require extra support following treatment, and this is managed by staff at the Trust; in social services; and at a number of community trusts. If you submit a revised question we may be able to respond.

The Trust operates an internal complaints procedure in relation to Freedom of Information. If you are not satisfied with this response, you may request an internal review, please email: wherts-tr.foi@nhs.net stating with which parts of the response you are not satisfied.

If you remain dissatisfied, you have the right to complain to the Information Commissioner for a determination on whether the Trust has complied with the requirements of the Freedom of Information Act. The Information Commissioner's contact details are: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Freedom of Information Manager