

Our Ref: FOI/DV1297/0100211/PS

Commissioning Headquarters
County Hall
Topsham Road
Exeter
EX2 4QL

Responded by email to:
Steve McElveen
Request-60700-2d101a03@whatdotheyknow.com

Tel: 01392 205205

Email: foi.devonpct@nhs.net
www.devonpct.nhs.uk

25 February 2011

Dear Stephen

Re: Request for information under Environmental Information Regulations 2004

Thank you for your request under the Environmental Information Regulations 2004, which was received on 1 February 2011.

I can confirm that NHS Devon is unable to provide the information you requested. All such estates services are undertaken by Community Estates Services under a Service Level Agreement which is renewed annually. The Community Estates Services department is a shared service of the Royal Devon & Exeter Foundation Trust, acting as an agent for the NHS Devon and the Devon Partnership Trust for all their Estate needs. The address for Community Estates is:

Community Estates Services
Newcourt House
Old Rydon Lane
Exeter
EX2 7JU

NHS Devon is committed to answering every request for information as fully as possible, but I recognise that we have been unable to assist you on this occasion. If you have any further questions, please do not hesitate to contact our Freedom of Information team on 01392 267659 or foi.devonpct@nhs.net.

Yours sincerely

Ann James
Chief Executive

I recognise that you may be unhappy with the service you have received in relation to your request and that you may wish to make a complaint or request a review of our decision. If that is the case, please write to: The Assistant Director of Corporate Affairs, NHS Devon, Commissioning Headquarters, County Hall, Topsham Road, Exeter, EX2 4QL or email foi.devonpct@nhs.net.

If you are still unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 11 of the Environmental Information Regulations 2004. Please note that the Information Commissioner will not investigate your case until the PCT internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, www.informationcommissioner.gov.uk. The Information Commissioner's address is: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.