



Home Office

Corporate Services  
Directorate  
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(switchboard)

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Nik Fox

Email:

[request-  
220394f50d2ea1@whatdotheyknow.com](mailto:request-220394f50d2ea1@whatdotheyknow.com)

12 August 2014

Dear Nik Fox

**Freedom of Information Request (ref 32312)**

Thank you for your e-mail of 16 July 2014, in you which you ask a number of questions regarding Home Office purchased orders being shipped to the wrong addresses because of Home Office errors.

Your request has been handled as a request for information under the Freedom of Information Act 2000.

We unable to provide you the information regarding Home Office purchased orders being shipped to the wrong addresses as we do not record this information centrally.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference **32312**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF  
E-mail: [FOIRequests@homeoffice.gsi.gov.uk](mailto:FOIRequests@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

Paul Keary  
Information Services Centre

Switchboard 020 7035 4848

E-mail [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)