

NORTH HERTFORDSHIRE DISTRICT COUNCIL

Town Lodge, Gernon Road, Letchworth Garden City, Hertfordshire SG6 3HN
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FINANCE, POLICY & GOVERNANCE DIRECTORATE

Strategic Director: Norma Atlay

Mr Matt Kane

request-420708-06f3a390@whatdotheyknow.com

Our Ref:
Contact Officer:
Direct Line:
Email
Date:

FOI037017
Eloise Boyd
01462 474351
FOI2@north-herts.gov.uk
31st August 2017

Dear Mr Kane

Information request under the Freedom of Information Act 2000 **FOI037017 – Waste and Recycling**

Thank you for your request for information received on 24th July 2017.

Your request has now been processed and the information that we hold is attached at the bottom of this letter.

Your request has been handled under the Freedom of Information Act 2000. Any information that is refused will clearly indicate the exemption that applies to the refusal.

Further information explaining the Council's process for responding to information requests is available in our reception or on our website. If you have any queries regarding the process or your request, please do not hesitate to contact me.

If after receiving our full response, you feel dissatisfied with the information provided, or you disagree with a refusal decision, you have the right to ask for a review of the decision with the Council. We will accept review requests up to 60 days after our response. After that date we consider the case closed.

Review requests should be addressed to the Information & Asset Team Manager at Town Lodge, Gernon Road, Letchworth Garden City, Hertfordshire SG6 3HN or emailed to FOI2@north-herts.gov.uk

It is important that you include the above FOI reference number on all correspondence related to this request.

If following a review by NHDC you are still dissatisfied with the Council's response, you

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can contact the Information Commissioners Office for guidance or to make an appeal at:-
Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF
Telephone: 0303 123 1113 (or 01625 545745 if you would prefer not to call an '03'
number, or +44 1625 545745 if calling from overseas) www.ico.org.uk

Thank you for your request.

Yours sincerely

Eloise Boyd

Information & Asset Officer
North Hertfordshire District Council
Town Lodge
Gernon Road
Letchworth
SG6 3HN

FOI2@north-herts.gov.uk
www.north-herts.gov.uk

Waste and Recycling

- 1) Waste and recycling schedules for all properties, organised by address and postcode. If the information is not kept at the level of individual properties, please provide the list at street level, ideally including the USRN. Please include day of the week and collection frequency (weekly, fortnightly etc.) for each service type. I request that all data is provided in CSV format, ideally with separate columns for the different parts of the address. A link to a web service does not meet my requirements, though the source data for a web service may. Please include the UPRN for each property if held. This is now permitted by the AddressBase licence. See <https://www.ordnancesurvey.co.uk/about/news/2015/uprn-release-sharing-location-data.html> for details.
For an example of a suitable spreadsheet, see here:
https://docs.google.com/spreadsheets/d/1wUaMuJXBvjg6tcZmMkx5HE0_Jc5llqRJ-sPjeThyaDg/edit?usp=sharing
Variants are acceptable if they contain the requested data. Separate spreadsheets for each waste or recycling type are also fine.

I can confirm North Hertfordshire District Council does hold this data, but it is not owned by the authority. Having consulted with the relevant third parties, we cannot release the information requested under the Data Co-operation Agreement and PSMA Members Licence that we hold with them.

This information is available from Ordnance Survey and the Royal Mail.

<https://www.ordnancesurvey.co.uk/>

<http://www.royalmail.com/>

I am therefore refusing your request under Section 21 of the Freedom of Information Act, as the information is readily available by other means from the organisations above.

- 2) For collections that are not weekly, details of how to work out which week a collection will be. For example, if a "Week 1/week 2" system is used, then please provide an example of a date in week 1 and a date in week 2. For example "2nd January 2017 was in Recycling Week 1"

Collections operate alternate weekly, with residual waste being collected one week and mixed dry recycling and separated paper being collected the next week.

- 3) Details of all alterations to regular schedules for bank holidays etc. Please provide this for all future dates in 2017 and 2018, if available. For example, see this spreadsheet:
https://docs.google.com/spreadsheets/d/16F8UQvcQlvOjCje_mA9vs5xHv6wRmjTk8drZTg0wJmg/edit?usp=sharing

This information can be found on our website. I have provided appropriate links below.

These details are available on our website where known.

http://web.north-herts.gov.uk/RefuseCollectionCalendar/PDFs/Week1_Thursday.pdf

http://web.north-herts.gov.uk/RefuseCollectionCalendar/PDFs/Week2_Thursday.pdf

I am therefore refusing your request under Section 21 of the Freedom of Information Act, as the information is readily available by other means on the Council web site.

- 4) Details of any planned changes to these schedules.

We do not hold this information.

Our Waste contract is up for renewal and any changes will be published after May 2018.