

Emma Yeomans
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FOI
NEL CSU
Kent House - 4th Floor
81 Station Road
Ashford
TN23 1PP

E-mail: NELCSU.foi@nhs.net
www.thanetccg.nhs.uk

3 September 2018

Our Ref: FOI.18.THA110

Dear Ms Yeomans

RE: FREEDOM OF INFORMATION REQUEST

Thank you for your request for information under the Freedom of Information Act 2000 received on 31 July 2018 by NHS Thanet Clinical Commissioning Group (CCG). The information you have requested is listed below together with the response:

I am writing to request data under the Freedom of Information (2000) regarding the length of time between referral and starting treatment for psychological therapies, for patients referred in July 2018. I include in this all talking therapies offered within your service, and all methods of referral.

If this data is unavailable, I would like to know the current median average time a patient will spend on a waiting list before receiving psychological therapy.

NHS Thanet CCG can confirm that they expect 75% of people referred in July 2018 for NHS Talking therapy in primary care (IAPT) will be in treatment within a maximum of six weeks.

For secondary care services the CCG is awaiting a report from the secondary care psychology teams, which is due in October. The most recent information is that it depends on the type of treatment, some people will receive treatment within six weeks and some will have to wait 8 months depending on the type of treatment and the condition. For more detailed data and information, you may wish to redirect your request to the Kent and Medway NHS Partnership Trust, using the following link: <https://www.kmpt.nhs.uk/who-we-are/freedom-of-information.htm>

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of the way we have handled your request. If you would like us to conduct such a review please contact us within two months of this letter:

Email NELCSU.foi@nhs.net or

**FOI-Internal Review Request
NEL CSU
Kent House - 4th Floor
81 Station Road
Ashford
TN23 1PP**

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy.

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act (2000) to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act and on when and how to complain.

Please find below the link to their website page and their helpline number.

<https://ico.org.uk/for-the-public/official-information/>

Helpline number: 0303 123 1113 or 01625 545745

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response, which will protect your anonymity, will be posted on the NHS Thanet Clinical Commissioning Group website.

Yours sincerely

**Freedom of Information Team
NEL CSU**

This Freedom of Information request has been processed by NEL CSU on behalf of

**NHS Thanet Clinical Commissioning Group
Thanet District Council
Cecil St
Margate
Kent
CT9 1XZ**

NEL CSU is NEL Commissioning Support Unit and is hosted by NHS England. NEL CSU provides a number of administrative functions including managing Freedom of Information Requests.