

Freedom of Information Central Correspondence Team Customer Service Operations PO Box 3468 Sheffield S3 8WA

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FOI Reference: 42986

Colin Yeo

Email: request-391467-54f0fd6e@whatdotheyknow.com

30 March 2017

Dear Mr Yeo

Thank you for your e-mail of 23 February, in which you requested information on the average waiting times for EU applications. Your request is being handled as a request for information under the Freedom of Information Act 2000.

I regret that we are unable to send you a full response to your request within 20 working days, as required by the Act. I would like to apologise on behalf of the Department for this delay, but I can assure you that we are dealing with your request and we will send you a full reply as soon as we can.

Yours sincerely

J Jones Customer Planning & Performance

