

Information Rights

Ask for: Information Rights
Email: InformationRightsTeam@newham.gov.uk

FOI Reference: 24013321

Date: 04/07/2023

Freedom of Information Act 2000

Subject: Waiting time to be rehoused for homeless household

We write with regard to your recent enquiry for information held by the Council under the provisions of the Freedom of Information Act 2000.

Request

Under the Freedom of Information Act/Environmental Information Regulations, I would like to request the following information:

As a household who is found homeless and vulnerable due to disabilities and long-term chronic health conditions, what is the average waiting time for such a 1-bed homeless applicant in temporary accommodation to be rehoused?

Response

The housing register is a waiting list of people who qualify for social housing. Once on the housing register, you can bid for properties, in accordance to your room size on Choice Based Lettings. The average waiting time for 1 bed accommodation, based on an average from last year, was approximately 7 years, 9 months. This represents the average time of those people that successfully secured a property, rather than the average time people across the housing register have been

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waiting. Please note, this does exclude lets for special schemes, decants, successions and management transfers as these are within direct offer groups.

Based on the set of circumstance you have mentioned in your request, as we operate a banding system regardless of whether someone is living in temporary accommodation or otherwise and have medical or disability needs, the positions on the housing register will be determined by what band they are in. In most cases, residents in housing need will fall into the Priority Home Seeker band and where they are assessed with disability needs then that will determine suitable property types that they should bid for.

Please quote the FOI reference number provided above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be submitted to the contact details given above.

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at: www.ico.org.uk.

If you require any further information please do not hesitate to contact a member of our team at InformationRightsTeam@newham.gov.uk.

Yours sincerely,

Information Rights Team
Newham Council

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