

Dear Mr Davis,

Freedom of Information Request Ref: 280

I refer to your recent request for information about housing register waiting times. The information you requested is as follows:

Q. Please could you confirm the expected wait for a 2 bed property for a person in band C.

Please could you also confirm whether the time is from the time in the band or from the time they have been on the council housing register?

- A. There is no specific "expected waiting time" for a Band C applicant seeking a two-bedroom property. An applicant's success in bidding depends on whether there are any bidders with higher priorities (Band A or B); if there are no Band A or B bidders, then the property would be allocated to the Band C bidder with the longest waiting time.

In the last five years, there have been 16 two-bedroom properties let to Band C applicants, and the average waiting time for those applicants has been four years.

The waiting time is taken from the date of registration, rather than the date an applicant was placed in a particular Priority Band (with the exception of Band B applicants moving from flat to house).

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If you are dissatisfied with the handling of your freedom of information request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of your receipt of this response to your request and should be addressed to: Mr R Ray (Assistant Director " Communities Directorate), Epping Forest District Council, Civic Offices, Epping, Essex, CM16 4BZ.

Please quote the reference number above in any further communication concerning your freedom of information request.

If you are not satisfied with the outcome of an internal review, you have the right to make a complaint to the Information Commissioner in connection with the Council's handling of your request. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours faithfully,

C Bagan-Jones

Customer Relationship Officer

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