

**My Ref:** IG-14760  
**Your Ref:**  
**Contact:** Freedom of Information Team  
**Email:** [FOI@nottinghamcity.gov.uk](mailto:FOI@nottinghamcity.gov.uk)



**Nottingham**  
**City Council**

**Freedom of Information Team**  
**Information Compliance**  
**Legal & Governance**  
2<sup>nd</sup> Floor  
Loxley House  
Station Street  
Nottingham  
NG2 3NG

Requester

At contact address specified for request number above

29 November 2021

**Tel:** 0115 876 4376

**Email:**

[FOI@nottinghamcity.gov.uk](mailto:FOI@nottinghamcity.gov.uk)

[www.nottinghamcity.gov.uk](http://www.nottinghamcity.gov.uk)

Dear Requester

### **Request under the Environmental Information Regulations 2004 (EIR)**

The council has considered your request, which was received on 13 March 2021. The council apologise for the delay in responding to your request. Over 90% of requests for information received under the Freedom of Information Act and Environmental Information Regulations are responded to within 20 working days, please be assured that every effort is put in ensure the council answer requests in a timely manner. Our response to your questions is shown below.

*Can you please provide me the following data from the last 10 years.*

*Volume by weight of General waste collected by NCC household bin collectors that is incinerated.*

*Volume by weight of DMR waste collected by NCC household waste bin collectors.*

The requested information cannot be provided, under regulation 12(4)(a) as it is not held by this authority therefore please accept this letter as a refusal notice issued under regulation 14 of the EIR. This is because the council does not record data in the way outlined in your request.

However, in accordance Regulation 9(1) of the Environmental Information Regulations, "A public authority shall provide advice and assistance, so far as it would be reasonable to expect the authority to do so." Please see the attached spreadsheet containing data recorded by the council in line with government waste reporting system Wastedataflow.

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Information Regulations 2005 (RPSI). Your RPSI request must be in writing and include your name and address for correspondence, and specify the information you want to re-use and the purpose you intend to use it for.

If you are unhappy with the response provided or with the handling of your request, you can ask for an internal review in writing stating the reasons for your dissatisfaction. Your request for an internal review should be made to the council within forty working days of the date of this letter. Please quote reference IG-14760 in all communications.

You can contact the Freedom of Information Team either by email: [FOI@nottinghamcity.gov.uk](mailto:FOI@nottinghamcity.gov.uk) or writing to the **Freedom of Information Team, Information Compliance, Legal & Governance, 2<sup>nd</sup> Floor, Loxley House, Station Street, Nottingham, NG2 3NG.**

If you remain unhappy after receiving the response to your initial complaint you can request an independent review from the Information Commissioner's Office at **FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.** You may also contact the Information Commissioner's Office by telephone on 01625 545745 or by email at [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk).

Yours sincerely

Freedom of Information Team  
Information Compliance  
Legal & Governance  
Nottingham City Council