

By email only  
Ms Janet Treharne Oakley



24 November 2014

Dear Ms Treharne Oakley

**Internal Review of Freedom of Information Request - Visits to Obtain evidence**  
(request-223811-af4c0aa9@whatdotheyknow.com)

I am writing in response to your email of 04 October 2014 in which you requested a review regarding our handling of your information request. I am sorry you were unhappy with our response to your request for information about visits our staff may have made to obtain information from bodies (our reference FDC-198433).

In your review request you said you thought it possible that the information you were seeking may be accessible by another means i.e. in the expenses claims made by staff visiting bodies or in a financial code on expense forms.

Unfortunately, while submitted expenses claims will indicate when staff visited organisations, the reasons for the visit would not be recorded in the level of detail required to answer your information request. In particular the claim would not record how many visits were for the purpose of obtaining information, whether the information sought had been obtained, or how it affected the outcome of the investigation. It is also possible that numbers of visits relevant to your request will not result in an expenses claim being generated by the relevant staff. For instance, London based staff with annual season tickets as part of their routine travel arrangements are able to visit a number of London Trust's without incurring additional travel costs.

I have therefore considered whether we were accurate in our assessment that the information you were seeking could only be obtained from a search of case files and I have concluded we were. It follows that we were also correct to conclude that s12 of the Freedom of Information Act 2000 was engaged. I am therefore satisfied that we have met all of our obligations to you under information access legislation.

That concludes my review. If you consider that I have not dealt with your information request appropriately you can ask the Information Commissioner to look into your case. He can be contacted at:



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Wycliffe House  
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Yours sincerely



**Steve Brown  
Head of Risk and Assurance**