

Service: Road Maintenance

Classification: COML - Compliment to SERV - Service Request

Received: 01/01/2008 to 31/12/2008

Group by Enquiry Ref.: No

Enquiry Subject	Complaint	Compliment	Enquiry	Service Request	Total		
Type of Service: Road Maintenance							
Flooding (Roads) (CC01)				339	339		
Flooding (Sewage/Mains) (CC02)				7	7		
Out Of Scope (CC10)	1			65	66		
Pothole (CC03)				743	743		
Street Lighting Emergency (CC04)				351	351		
Street Lighting Other (CC05)				2,408	2,408		
Street Lighting Outwith Hours (CC06)				8	8		
Traffic Lights (CC07)			1	100	101		
Winter Maintenance Emergency (CC08)				124	124		
Winter Maintenance General (CC09)				421	421		
Blocked Gully/Drain (OP01)				729	729		
Broken Slabs/Kerbs (OP02)				71	71		
Chip Damage To Property (OP03)				3	3		
Damaged Walls/Fences (OP04)				28	28		
Loose Chips (OP05)				28	28		
Manhole Covers (OP06)				129	129		
Missing Covers (OP07)				52	52		
Mud On Road (OP08)				98	98		
Other (OP09)				315	315		
Poor Surfacing (OP10)				154	154		
Road Markings (OP11)				21	21		
Road Traffic Accident (OP12)				13	13		
Signs (OP13)	1			130	131		
Spillages (OP14)				153	153		
Vegetation/Grass Cut (OP15)				63	63		
Wind Blown Trees (OP16)				43	43		
Total for Service:	2		1	6,596	6,599		
Report Total:	2	0	1	6,596	0	0	6,599