

Yana Beliakova request-269170-3c9c16ce@whatdotheyknow.com

8 June 2015

Dear Yana Beliakova,

Thank you for your request for information from the British Museum. Your request has been dealt with in accordance with the terms of the Freedom of Information Act (2000).

Your request, received in the Museum on 21 May 2015, was:

Could you please supply me with information regarding the visitors' flow in your museum?

Here's the information I need:

- the number of museum's visitors hour per hour (a sample of two months' data will be enough, any months of year 2014 or 2015);
- number of museum's visitors per day (a sample of four months' data will be enough, any months of year 2014 or 2015).

No personal information needed, just the number of visitors per hour/per day.

I would be grateful if you could supply this information in the form of Excel file.

In response to your request please refer to the Excel spreadsheet attachment. I hope this is the information you are seeking.

This concludes the response to your request. If you are dissatisfied with this response and you wish to make a complaint about how we handled your request, please contact me in the first instance. Your complaint will be handled under our internal complaints procedure and you will receive a response within 20 working days of receipt.

If you remain dissatisfied with the way your request has been handled following the outcome of our internal review, you have a further right of appeal to the Information Commissioner. To make such an application please contact

FOI/EIR Complaints Resolution Information Commissioner's Office

Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

You can also contact the ICO Helpline on 0303 123 1113 or complete the online complaint form at: http://www.ico.gov.uk/complaints/getting.aspx

Yours sincerely,

Christopher Denvir

Information Manager Legal Services