

We do not hold this information. Both Marden and Staplehurst are franchise-managed stations and without a gate line at either station it would be impossible to provide you with exact figures. Both of these stations are run by the train operating company (TOC) Southeastern who may be able to provide you with detailed information on station usage.

Please note TOC's are private companies and are therefore not subject to the Freedom of Information Act (FOIA).

You may be interested to know that the Office of Rail and Road (ORR) website does provide information on all station usage.

Please use attached link:

<https://dataportal.orr.gov.uk/statistics/usage/estimates-of-station-usage/>.

This data is for 2017-8 and suggests that:

- Marden has 540,000 users per year. This puts it at around the 850th busiest out of the 2500 stations nationally.
- Staplehurst has 837,000 users per year. This puts it at about the 650th out of the 2500 stations.

A rundown of the number of vehicles that park in each station car park respectively, on a daily basis

We do not hold this information. Marden and Staplehurst car parks are part of the station lease which is managed by the TOC. The TOC uses the services of a private company (SABA) to manage their car parks.

Any data that you have collated in regards to overcrowding and/or over-capacity, at both of these stations.

We do not hold this information. I have spoken to Network Rail's Station Capacity Team who have confirmed that neither of these stations are currently regarded as a priority station for the current or following control period in terms of station crowding or capacity.

The TOC (Southeastern) is responsible for running the services and managing congestion at the stations under their franchise.

The number of car park spaces for vehicles in each station car park.

We do not hold the information of how many car parking spaces there are at these stations. However the information is readily available on the national rail enquires or SABA's website.

Please see the following links:

https://www.nationalrail.co.uk/stations_destinations/MRN.aspx

https://www.nationalrail.co.uk/stations_destinations/SPU.aspx
<https://www.sabaparking.co.uk/southeastern-railway>

According to National Rail Enquiries:

Marden Station Car Park has 177 parking spaces, 7 of these are accessible parking spaces. Staplehurst Station Car park has 723 parking spaces, 20 of these are accessible parking spaces.

Please note that the above figures, do not take into account, any spaces being out of action.

If you have any enquiries about this response, please contact me in the first instance at xxx@xxxxxxxxxx.xx.xx or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Emma Baker
Information Officer

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Appeal rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at FOI@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF