



Foreign, Commonwealth
& Development Office

Information Rights Unit
WG.75
King Charles Street
London
SW1A 2AH

Email: foi@fcdo.gov.uk

www.gov.uk/fcdo

Mr Cross

request-867434-
xxxxxxxx@xxxxxxxxxxxxxxxxxxx

27 June 2022

Dear Mr Cross,

FREEDOM OF INFORMATION ACT 2000 - REQUEST REF: FOI2022/16142

Thank you for your email of 04 June 2022 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

Please provide me with the latest guidance on eligibility to make use of VIP/Royal suites and lounges at UK airports, railway stations and other transport hubs.

I am writing to advise you that following a search of our paper and electronic records, the Foreign, Commonwealth & Development Office (FCDO) does not hold information relevant to your request.

Eligibility guidance to use VIP suites and lounges at airports, railway stations or other transport hubs within the UK is not the responsibility of, or provided by Her Majesty's Government as these VIP Suites and lounges services are provided and operated by independent businesses.

A query can be redirected to the appropriate business directly for guidance on eligibility to use the VIP suite or lounges available at an airport, railway station or other transport hub within the UK.

If you would like a review of our decision, please email: xxxxxxxxxxxxx@xxxx.xxx.xx or write to Information Rights Unit, Foreign, Commonwealth & Development Office, Room WG.75, King Charles Street, London, SW1A 2AH. Please note you have 40 working days to do so from the date of this letter.

If you are not content with the outcome of the above, you may then apply directly to the Information Commissioner for a review of our response. Generally, the Information Commissioner will only carry out a review once you have exhausted the internal FCDO complaints procedure. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, or online at: <https://ico.org.uk/make-a-complaint/>

You can find responses to other FOI requests on the FCDO's [website](https://www.gov.uk/fcdo).

Yours sincerely,

Information Rights Unit

For information about how the FCDO handles personal information please see our [Personal Information Charter](#)